

FIRST REVISED SHEET NO. 1
CANCELLING
ORIGINAL SHEET NO. 1

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

Mashell Telecom, Inc.
d/b/a Rainier Connect or The Rainier Group

104 Washington Avenue North
P.O. Box 639
Eatonville, WA 98328

NAMING RATES FOR
LOCAL EXCHANGE SERVICE

In

THE STATE OF WASHINGTON

And

CONTAINING RULES AND REGULATIONS
GOVERNING SERVICE

Mashell Telecom Inc., d/b/a Rainier Connect or The Rainier Group is a Competitive Local Exchange Carrier and declares all services contained in this Price List to be competitive.

Issued: January 7, 2004 Effective: January 8, 2004

Issued By: Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group

By: Amanda E. Prather Title: Customer Service Manager

FIRST REVISED SHEET NO. 2
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EXPLANATION OF SYMBOLS

- (C) – To signify changed condition or regulation
- (D) – To signify discontinued rate, regulation or condition
- (I) – To signify increase
- (K) – To signify that material has been transferred to another sheet or place in the Price List
- (M) – To signify that material has been transferred from another sheet or place in the Price List
- (N) – To signify new rate, regulation, condition or sheet
- (O) – To signify no change*
- (R) – To signify reduction
- (T) – To signify a change in text for clarification

* The use of the symbol “O” shall be discretionary unless its use in the interest of clarity is evident or specifically requested by the Commission.

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GENERAL RULES AND REGULATIONS

A. Application of Regulations

1. The regulations set forth herein apply to intrastate telecommunications services and facilities furnished within the state of Washington by Mashell Telecom, Inc.(d/b/a Rainier Connect or The Rainier Group) hereinafter referred to as the Company.
2. No officer, employee or agent of the Company has authority to change, amended or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or cancelled only with the consent or approval of the commission.
3. The Company undertakes to furnish exchange, toll, and private line service to the territory it serves. Customers may user services and facilities provided under this Price List to obtain access to services offered by other service providers. The Company is responsible under this Price List only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchase access to the Company network in order to originate to terminate its own services, or to communicate with its own Customers.
4. The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
5. The furnishing of service under this Price List is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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GENERAL RULES AND REGULATIONS

B. Application for Service

1. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Unless otherwise specified herein, for the purpose of computing charges in this Price List, a month is considered to have 30 days. All calculations of dates set forth in this Price List shall be based on calendar days, unless otherwise specified herein.
2. Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Price List.
3. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the ten current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Special Order and this Price List prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Service Order, shall survive such termination.

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GENERAL RULES AND REGULATIONS

C. Establishment and furnishing of Services

1. Provision of Equipment

- a. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Price List.
- b. Customer-owned terminal equipment and communications systems may be connected with the facilities furnished by the Company in accordance with Part 68 of the Federal Communications Commission (FCC) rules and regulations. The Company will take all reasonable precautions to assure that the telecommunications network is not exposed to harmful or hazardous voltages as a result of interconnection with Customer-owned equipment.

2. Customer Billing

- a. The Customer is responsible for all proper rates and charges in conjunction with the services furnished, including calls originating and accepted received collect at the Customer's access line.
- b. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to governmental agencies.
- c. Bills shall be payable immediately upon receipt and past due fifteen days after the date of the bill.
- d. For billing purposes, each month is presumed to have 30 days.

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GENERAL RULES AND REGULATIONS

C. Establishment and Furnishing of Services (Continued)

2. Customer Billing (Continued)

- e. Retroactive billing adjustments will not be made for a period exceeding six months.
- f. The Company may discontinue service in the event the Customer fails to pay amount due in compliance with WAC 480-120-081 paragraph 4.B.

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GENERAL RULES AND REGULATIONS

C. Establishment and Furnishing of Services (Continued)

3. Minimum Contract Period

- a. Except as specified elsewhere in this Price List, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the established rate for one month.

4. Abuse or Fraudulent Use of Service

- a. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
- (1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service.

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GENERAL RULES AND REGULATIONS

C. Establishment and Furnishing of Services (Continued)

4. Abuse or Fraudulent Use of Service (Continued)

- (2) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- (3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, in a manner which could reasonably be considered frightening, abusive, tormenting or harassing to others.
- (4) The use of profane or obscene language.
- (5) The use of the service in such manner as to interfere unreasonably with the use of the service by one or more other Customers.
- (6) The impersonation of another with fraudulent intent.

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GENERAL RULES AND REGULATIONS

C. Establishment and Furnishing of Services (Continued)

5. Use of Service for Unlawful Purposes

The service is furnished, on the condition, that it shall not be used for the purpose of making or accepting bets, furnishing information or for any other purposes in connection with any gambling scheme, business or device, or for any similar unlawful purpose. Any Customer whose service is to be discontinued or any applicant to whom service is to be denied under this regulation will be notified by the Company of their right to a hearing by the Commission to determine whether or not such service is being used or will be used in violation of this rule. Upon complaint to the Commission by any applicant or Customer who is affected by the refusal or discontinuance or service in accordance with this rule, such service shall be provided, continued or restored if the Commission shall determine that the service has not been used or is not intended to be used in violation of this rule.

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GENERAL RULES AND REGULATIONS

C. Establishment and Furnishing of Services (Continued)

7. Telephone Numbers

- a. The Company reserves the right to change the Customer's telephone number or the central office associated with such number, or both, as many be required for the proper conduct of its business.

8. Application of Business and Residence Rates

- a. Business Rates apply if any one or more of the following criteria are met:

- (1) In all locations of a business nature including clubs or lodges; public, private or parochial schools or colleges; hospitals; libraries; churches; governmental buildings and other similar institutions.
- (2) Any location where the directory listing denotes association or affiliation with an enterprise of a commercial, social, or religious nature.
- (3) When the telephone number is regularly advertised for business purposes.
- (4) When the place of business and residence of the Customer occupy the same premises and the business use of the service is more than incidental.
- (5) If any residence location where the principal use is of a business, professional or occupational nature.

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GENERAL RULES AND REGULATIONS

C. Establishment and Furnishing of Service (Continued)

8. Application of Business and Residence Rates (Continued)

(6) When the service is provided by the Customer primarily for the use of patrons, patients, or the general public.

b. Residence Rates apply if any one or more of the following criteria are met:

(1) In private residences, including the individual apartments or hotels; apartment buildings, boarding houses and dormitory rooms where the service would not be classified as a business service by the regulations.

(2) In a residence of a person conducting business in the residence providing the Customer has other service at business rates.

Where it is determined that a Customer with residence service is using the service in a manner that should be classified as business service, the Company may discontinue service if the Customer refuses to pay the applicable business rate.

9. Directories

The Company shall provide directories in accordance with WAC 480-120-251.

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GENERAL RULES AND REGULATIONS

C. Establishment and Furnishing of Services (Continued)

10. Customer Service – Use of

Customer telephone service, as distinguished from public, and semi-public telephone service is furnished only for use by the Customer, their family, employees or business associates, or persons residing in the Customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing Customer's residential premises. The Company has the right to refuse to install Customer service or to permit such service to remain on premises of a public or semi-public character when the station is so located that the public-in-general or patrons of the Customer may make use of the service. At such locations, however, Customer service may be installed provided the instrument is so located that it is not accessible for public use.

11. Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customer's services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company

1. Furnishing of Service

- a. The Company's obligation to furnish service is dependent upon its ability to secure and retain without reasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
- b. Where facilities beyond those normally required are provided to satisfy Customer requests, charges based on the additional costs incurred will apply.
- c. When a Customer orders installations, moves or changes which cannot be completed during scheduled working hours, he may required to pay overtime charges. Such overtime charges will be the difference between straight time and overtime, and will be in addition to the normal installation, move or change charge. The Customer must agree to this provision before such overtime work will be performed.
- d. When the construction of certain facilities is necessary for the furnishing of a service, the ownership of such facilities will be vested in the Company, even though all or a part of the cost of construction is borne by the Customer.
- e. The Company will determine the type of outside plant facilities to be provided for the furnishing of a service.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

1. Furnishing of Service (Continued)

- f. The Company will be reimbursed for the costs associated with Customer requests for relocation or rearrangement of facilities.
- g. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Price List. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- h. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.
- i. Where drop facilities are installed without a support structure through direct bury, the drop wire will be provided by Company at no cost and the Customer is responsible for the cost of burying the drop.

2. Maintenance and Repair

- a. All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company except as specified elsewhere in this Price List.
- b. The Company will be reimbursed for any loss or damage to its facilities on the Customer's premise resulting from intentional destruction or any other cause except from fire or unavoidable accidents.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

2. Maintenance and Repair (Continued)

- c. Access to Customer's premises, at any reasonable hour, will be given to representatives of the Company's facilities.

3. Local Service Guarantee Program

The Company will provide a (1) month local service guarantee credit, which includes all recurring items of local service billed on the Customer's current bill when the Company fails to provide specified levels of Customer service. This program provides for credits to all residential and single line business Customers bills when the Company does not meet the service standards outlined below:

- a. Missed Service Commitment: The Customer will be given a one (1) month local service credit if the Company fails to meet commitment and has not notified the Customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling features, provision of optional calling plans and other similar requests.
The credit will not apply if the Customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the Customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

3. Local Service Guarantee Program (Continued)

- b. Service Outages of more than 24 Hours: A one (1) month local service credit will be applied to the Customer's telephone bill if the Company fails to restore basic exchange telephone service within 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the Customer nor a representative was available at the Customer premise and the Company left a notice in a conspicuous place, or the Customer had been disconnected for non-payment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

- d. Repeat Customer Requests: A one (1) month local service credit will be applied to the Customer's telephone bill if the Company fails to accommodate the Customer's request the first time and this causes the Customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts for a Customer include those for billing name and address changes, directory listing changes, requests for adjustments, repeat reports of service problems, and moves of cable or drop wires.

This credit will not apply to requests beyond the control of the Company and when the Company has notified the Customer.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

3. Local Service Guarantee Program (Continued)

d. Credit is NOT Applicable to:

Claims for credit by Customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.

Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with Customer's inside wiring or the Customer's premises equipment.

Outages of more than 24 hours that are a result of natural disasters or circumstances beyond the control and knowledge of the Company, that occur within 24 hours of the due date where the Company could not obviously notify the Customer nor perform the necessary service. Such example is where there has been a storm or other catastrophe that has caused a large number of Customers to lose telecommunications services and/or other similar utility type services.

e. Local Service Guaranteed Credit includes recruiting local service billed on the Customer's current bill.

4. Relocation or Rearrangement of Facilities

The Company will be reimbursed for the costs associated with Customer requests for relocation or rearrangement of facilities.

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GENERAL RULES AND REGULATIONS

D. Obligations of Company (Continued)

5. Except as allowed in Section E.3 above, entitled "Local Service Guarantee program," the Company shall not be liable for errors in transmitting, receiving, or delivering messages over the lines of the Company and connecting companies.
6. The Company will make its best efforts, unless commercially impracticable, to cure any material failure to provide service cause solely by year 2000 defects in the Company, hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control, including, but not limited to, failures caused by: (1) the customer; (2) other telecommunications providers; or (3) customer premises equipment. In addition, the Company does not ensure compatibility between the Company and non-Company services used by the customer.
7. To the extent required by law or judicial precedent, this price list shall not be construed to limit the company's liability, if any, for its gross negligence or willful misconduct.

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GENERAL RULES AND REGULATIONS

D. Obligations of Company (Continued)

5. Liability

- a. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section I below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- b. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Price List. Company liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this Price List, and subject to the provisions of Section I, the Company's liability, if any, shall be limited as provided herein.

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Issued By: Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group

By: Amanda E. Prather

Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

GENERAL RULES AND REGULATIONS

D. Obligations of Company (Continued)

5. Liability (Continued)

- c. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- d. The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company' Customers facilities or equipment used for or which the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- e. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

5. Liability (Continued)

- f. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- g. The Company shall not be liable for any defacement of or damage to the Customer's premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by the willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

5. Liability (Continued)

- h. Notwithstanding the Customer's obligations as set forth in Section F, above, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this Price List, including:
- claims for liable, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and
 - patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customers or others
 - all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this Price List.
- i. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- j. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability of fitness for a particular use, except those expressly set forth herein.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

5. Liability (Continued)

- k. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- l. The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

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GENERAL RULES AND REGULATIONS

D. Obligations of Company (Continued)

5. Liability (Continued)

- m. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company' network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the Customer and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

5. Liability (Continued)

n. With respect to Emergency Number 911 Service:

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment and facilities furnishing this service.

- (1) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance removal, presence condition, occasion or use of enhanced 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing enhanced 911 service, and which arise out of negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

5. Liability (Continued)

- o. The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases or charges Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

- p. In conjunction with a nonpublished telephone number, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

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GENERAL RULES AND REGULATIONS

D. Obligation of Company (Continued)

5. Liability (Continued)

- q. When a Customer with a nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriated local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this Price List, Customer acknowledges and agrees with the release of information as described above.
- r. In conjunction with Busty Line Verification and Interrupt Service, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- s. The Company shall not be liable for any act or omission concerning the implementation of presubscription, as defined herein, unless it is due to the gross negligence of the Company.

E. Obligation of Customer

The Customer agrees not to move, alter or molest the wiring, protection or any Company owned telephone equipment on the Customer's premises in any manner whatsoever, and agrees to pay all charges arising from such molestations or alterations or schedule charges or the Company for changing the location of the telephone apparatus under contract.

The Customer shall be responsible for:

- 1. The payment of all applicable charges pursuant to this Price List;

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GENERAL RULES AND REGULATIONS

E. Obligations of Customer (Continued)

2. Reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
3. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in (c) above. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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GENERAL RULES AND REGULATIONS

E. Obligation of Customer (Continued)

5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section (d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
7. Not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
8. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowances for interruptions in service will be made for the period during which service is interrupted for such purposes.

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GENERAL RULES AND REGULATIONS

E. Obligations of Customer (Continued)

9. With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:
- a. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, it's employees, agents, representatives or invitees; or
 - b. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or nay proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

F. Special Assemblies of Equipment or Speculative Projects

Special assemblies of equipment or speculative projects for which provision is not otherwise made in this Price List may be provided where practicable, if not detrimental to any of the services furnished by the Company.

- a. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination there of and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

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GENERAL RULES AND REGULATIONS

F. Special Assemblies of Equipment or Speculative Projects (Continued)

- (1) Maintenance expense
- (2) Depreciation expense – including reusable and non-recoverable items
- (3) Administration expense
- (4) Taxes – including Federal Income Tax
- (5) Any other specific items of expense that may be associated with the facility provided
- (6) A reasonable return on investment

b. The estimated installation most used in the derivation of the various expense items shall include the following:

- (1) Material
- (2) Material overhead
- (3) Installation labor
- (4) Installation labor overhead

G. Complaints and Disputes

Any complaint or dispute involving the Company and a Customer shall be handled in accordance with WAC 480-120-165 and 480-120-166

H. Cancellation of Service

1. Cancellation of Application for Service

- a. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start or prior to any special construction, no charges will be imposed except for those specified below.

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GENERAL RULES AND REGULATIONS

H. Cancellation of Service (Continued)

1. Cancellation of Application for Service (Continued)

- b. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- c. The special charges described in a. and b. will be calculated and applied on a case-by-case basis.

2. Cancellation of Service by the Customer

- a. If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in I. above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable upon invoicing all costs, fees and expenses reasonably incurred in connection with
 - (1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
 - (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

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GENERAL RULES AND REGULATIONS

H. Cancellation of Service (Continued)

2. Cancellation of Service by the Customer (Continued)

- 3) all Recurring Charges specified in the applicable Price List for the balance of the then current term.

I. Transfer and Assignment

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; and (c) pursuant to any financing, merger or reorganization of the Company.

J. Billing and Collection of Charges

Bills will be rendered monthly to Customer.

1. All service, installation, Monthly Recurring, and Non-Recurring Charges are due and payable upon request.
2. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.
3. For new Customers or existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
4. Amounts not paid within 15 days after the date of invoice are considered past due.
5. A \$20.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

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GENERAL RULES AND REGULATIONS

K. Notices and Communications

1. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for services shall be mailed.
2. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
3. All notices or other communications required to be given pursuant to this Price List will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
4. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

L. Rates Stated As Maximum

Rates set forth in this pricelist are maximum rates. The Company may offer lower rates by contract for certain services of it's choosing. Such lower rates may require volume or time commitments by Customer.

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DEFINITIONS

ACCESS LINE

A circuit between a switching center and a Customer premises which includes a network interface (jack).

ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities and equipment furnished by Rainier Connect, Inc. and which are independent of, and not electrically acoustically or inductively connected to, the communications path of the telecommunications systems. These devices may not be injurious to the telecommunications network.

ADDITIONAL LISTING

Any listing of a name of other authorized information in connection with a Customer's telephone number in addition to that to which he is entitled in connection with the regular service.

AIR LINE MEASUREMENT

See "Mileage".

APPLICANT

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., applying to Rainier Connect, Inc. for new service or re-connection of discontinued service.

APPLICATION

A request made verbally or in writing for telephone service or a request for a change in existing service.

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FIRST REVISED SHEET NO. 39
CANCELLING
ORIGINAL SHEET NO. 39

PRICE LIST NO. 4

MASHELL TELECOM, INC
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DEFINITIONS

AUTHORIZED USER

A person, firm or corporation (other than the Customer) on whose premise the Access Line, Private Line Service of Channel is terminated and who may communicate over such facilities in accordance with the terms of this Price List.

BUILDING

The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures which are connected by an enclosed passageway in which the wires or cables of Rainier Connect, Inc. may be placed without exposure to outside electrical circuits or the weather. In no case can pipes and conduit be considered as an enclosed passageway.

BUSINESS SERVICE

Business service is exchange service furnished to Customer whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use. Use a telephone number or business cards, billboard or vehicle signs, or in newspaper and magazine advertising in conjunction with the continuing provision of goods or services, shall constitute business service.

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DEFINITIONS

CALL FORWARDING

Permits a subscriber to have incoming calls transferred to another telephone number by dialing a code and then dialing a number to which the calls are to be forwarded. Calls are forwarded immediately. Dialing a deactivation code returns subsequent incoming calls to the primary telephone number. Customer is solely responsible for any and all charges incurred when a call is forwarded outside of the local calling area.

CALL FORWARDING BUSY

Allows a Customer to have incoming calls forwarded to another predetermined number when the called number is busy. Customer is solely responsible for any and all charges incurred when a call is forwarded outside of the local calling area.

CALL FORWARDING DON'T ANSWER

Allows a Customer to have incoming calls forwarded to another predetermined number if the Customer does not answer after a preset number of rings. Customer is solely responsible for any and all charges incurred when a call is forwarded outside of the local calling area.

CALL WAITING

Permits a subscriber with a call in progress to place that call on "hold" and receive a second call. The subscriber is alerted to the second call by a short signal tone.

CANCEL CALL WAITING

Permits the subscriber to deactivate Call Waiting for the duration of a single call by dialing an appropriate code.

Cancel Call Waiting is part of the Call Waiting package.

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DEFINITIONS

CENTRAL OFFICE

A switching unit is a system which provided telecommunications service to the general public, having the necessary equipment and operation arrangements for terminating and interconnecting Customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE CONNECTING FACILITY

A facility furnished to another common carrier by the Company between the terminal location of the other common carrier and a point of connection on the Companies premises intra-or interstate use.

CENTRAL OFFICE LINE

See "Exchange Access Line".

CHANNEL

A path for communication or signaling between two or more points.

CIRCUIT

A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

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DEFINITIONS

CLASS OF SERVICE

A description of Exchange Access Line service furnished a Customer in terms of:

1. For Exchange Service:
 - a. Grade of Line: Individual line (see also "Primary Class of Service").
 - b. Type of Rate: Flat Rate
 - c. Character of User: Business or Residence
 - d. Dialing Method: Touch Calling or Rotary
2. For Long Distance Telecommunications Service:
 - a. Type of Call: Station-to-station or person-to-person

COIN BOX TELEPHONE SERVICE

A telephone station set, either public or semi-public, equipped with a device for collecting money in payment of telephone message and used in connection with either public or semi-public telephone service.

COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMISSION

The Washington Utilities and Transportation Commission.

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DEFINITIONS

COMMUNICATIONS SYSTEMS

Denotes channels or other facilities and equipment which are capable, when not connected to long distance message telecommunications service, of 2-way communications between Customer-provided terminal equipment or Rainier Connect, Inc. access lines.

The term "Communications Systems" when used in connection with communications systems provided by an Other Common Carrier (OCC), denotes channels and other facilities furnished by the OCC for private line services as such OCC is authorized by the Federal Communications Commission or Washington Utilities and Transportation Commission to provide.

COMPANY

A corporation, association, partnership or individual engaged in the business of furnishing telephone and other telecommunications services to the public, under the jurisdiction of the Washington Utilities and Transportation Commission. Whenever used in this Price List, "Company" refers to the Rainier Connect, Inc. unless the context clearly indicates otherwise.

COMPLETE DISCONNECT

A discontinuance of service where a Customer cannot receive incoming calls or place outgoing calls.

CONFERENCING (3 Way Calling)

Permits a subscriber, while holding an existing call, to call a third number, thereby extending the call to include that number.

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of Customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating a toll line and /or one or more central office providing local exchange telephone service to the public and with whom the Company interchanges traffic.

CONNECTION

The term "Connection" denotes the establishment of telephone service. A move of existing service to different premises requires a "connection".

CONNECTING DEVICE

The term "Connecting Device" denotes the terminal block or standard network interface to which the single line station or terminal equipment may be connected.

CONNECTION CHARGE

See "Service Connection Charge".

CONSTRUCTION CHARGE

A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Service Connection Charges Section.

CONTIGUOUS EXCHANGES

Two exchanges whose boundaries adjoin.

Issued: January 7, 2004 Effective: January 8, 2004

Issued By: Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group

By: Amanda E. Prather Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the Customer, which is not divided by public highways or separated by property occupied by others. Where a Customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the Customer furnishes all distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The agreement between a Customer and the Company under which service and/or facilities are furnished in accordance with the applicable provisions of the Price List.

COST

The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses, and return requirement.

CUSTOM RINGING (Distinctive Ringing to Second Number)

Custom Ringing is an additional feature to basic service offering one additional number which will be billed to the primary exchange access line number.

A directory listing is provided with Custom Ringing.

When the Customer's exchange access line is equipped with Call Waiting and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., supplied with service by the Company.

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Effective: January 8, 2004

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By: Amanda E. Prather Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

CUSTOMER-PROVIDED TERMINAL EQUIPMENT (CPE)

Devices or apparatus and their associated wiring, provided by a Customer, which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with network control signaling unit, or in lieu of the connecting arrangement, and arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DATE OF PRESENTATION

The date upon which a bill or notice is mailed, first class postage prepaid, to the Customer or if not mailed, the date upon which that bill or notice is presented to the Customer by a representative of the Company.

DEPOSIT

A cash payment made by the Customer in aid of establishing or reestablishing credit with Rainier Connect, Inc. Such payment, or alternatives to such payments, which may be required before or during the period of service offsets the risk that the Customer may make the inadequate payment following a period of service. Interest is payable on all deposited amounts.

DIRECT ELECTRICAL CONNECTION

Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling, i.e., connected by electrically conductive metallic paths.

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Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

DIRECTORY ASSISTANCE

A service provided to assist Customers in obtaining telephone numbers which are, or are not, listed in the directory.

DIRECTORY LISTING

A publication in the Company's alphabetical directory information relative to a Customer's name or other identification and telephone number.

DIRECTORY NUMBER HUNTING

Allows a Customer with multiple lines to have a single listed directory number that hunts for a vacant line in a predetermined group of lines.

DISCONNECT NOTICE

The written notice sent to a Customer following billing, notifying him that his service will be disconnected if charges are not satisfied by the date specified on the notice.

DROP WIRE

That portion of a circuit between the pole line or cable terminal or distributing box and the point of entrance to the building in which the Customer's telephone service is located.

DUE NOTICES

See "Disconnect Notice".

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

END USER

The term "End User" means any Customer of an interstate or foreign telecommunications service that is not a carrier, except that a carrier other than a telephone Company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes, and a person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

END USER COMMON LINE (EUCL)

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided to End Users under the general and/or local exchange service Price Lists of the Company, terminated on a central office switch. A Common Line provides the end user the facility to complete toll and local calls over one facility.

END USER LINE CHARGE

The End User Line Charge provides for use of an End User Common Line (EUCL).

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property not the premises on which service is furnished.

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Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

EXCHANGE

A unit established by the Company for communication service in a specific geographic area, which unit usually embraces a city, town, village or unincorporated community and environs. It may consist of one or more central office, together with the associated plant used in furnishing communication service to the general public within that area.

When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

EXCHANGE SERVICE AREA

The territory within which local telephone service is furnished at the exchange rates applicable within that area.

EXCHANGE SERVICE

The general telephone service rendered in accordance with Price List provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive local messages at charges in accordance with the provisions of this Price List.

A. Individual Access

1. Individual Access Line Service: A classification of exchange service which provided that only one main station shall be served by the circuit connection such station with the central office or other switching unit.

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By: Amanda E. Prather

Title: Customer Service Manager

FIRST REVISED SHEET NO. 50
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ORIGINAL SHEET NO. 50

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

EXTENDED AREA SERVICE

Inter-exchange telephone service to other specified exchanges furnished at monthly rates and for which there are no toll message charges.

FACILITIES

Cables, poles, wires and other materials and mechanisms necessary to, or furnished in connection with telephone service.

FLAT RATE SERVICE

Service furnished at fixed monthly charge, including Extended Area Service where applicable.

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By: Amanda E. Prather Title: Customer Service Manager

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ORIGINAL SHEET NO. 51

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

HARM

Harm consists of hazards to personnel, damages to Company equipment, and impairment of service to persons other than the user of the Customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice bank transmission path for call progress signals, and loss of capability to answer an incoming call.

INDUCTIVE COUPLER

A device which makes connection with the telephone line through induction opposed to direct electrical connection.

INITIAL SERVICE PERIOD

The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment whether or not retained by the Customer for such minimum length of time.

INSTALLATION CHARGE

A nonrecurring charge made at the time of installation of communications service.

INTERCOMMUNICATING SYSTEM

An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

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By: Amanda E. Prather

Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

INTER-EXCHANGE COMMON CARRIER (IXC)

The term "Inter-Exchange Common Carrier" denotes specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing telecommunications services as such carriers may be authorized by the Federal Communications Commissions and the Washington Utilities and Transportation Commission.

INTERFACE

The point of interconnection between terminal equipment and telephone company communication facilities. This point is at the standard FCC jack furnished by the telephone company. (Also see Standard Network Interface.)

KEY TELEPHONE SYSTEM

A service arrangement consisting of multiline telephone sets equipped with either rotary dial or touch call pads with common equipment.

KEY TRUNK

An access line providing service to a key telephone system.

LINE EXTENSION

A line extension is the outside plant required in addition to existing facilities to render telephone service.

LOCAL CHANNEL

See "Local Private Line".

LOCAL EXCHANGE SERVICE

Exchange service whereby a Customer can complete calls from his station to other stations within the exchange are without the payment of long distance changes and in accordance with the provisions of the Company's Price List.

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By: Amanda E. Prather

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

LOCAL MESSAGE

A completed call between stations located within the same local calling area.

LOCAL PRIVATE LINE

A non-switched line located wholly within an exchange, furnished for the Customer's own use for communication or signaling between points on that line.

LOCAL SERVICE

Telephone service furnished between Customer's stations located within the same local service area.

LOCAL SERVICE AREA

The area within which telephone service is furnished Customers under a specific scheduled of exchange rates and without long distance charges. A local service area may include one (1) or more exchange area or portions of exchange areas.

LONG DISTANCE MESSAGE

See "Toll Message".

MAINTENANCE OF SERVICE CHARGE

A charge applied when the use of Customer-provided equipment or facilities causes impairment or harm to the Company's service or facilities.

MESSAGE

A completed Customer call between two telephone access lines.

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By: Amanda E. Prather Title: Customer Service Manager

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

MINIMUM CONTRACT PERIOD

The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment, whether or not retained by the Customer for such minimum length of time.

MODULAR CONNECTING DEVICE

A type of jack and plug arrangement as defined by the FCC.

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By: Amanda E. Prather Title: Customer Service Manager

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

NETWORK CONTROL SIGNALING

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK INTERFACE DEVICE

See "Standard Network Interface".

NON-RECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of service either in lieu of or in addition to recurring monthly charges.

NON-CONTIGUOUS EXCHANGES

Two exchanges whose boundaries do not adjoin.

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By: Amanda E. Prather

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

NOTICE

See “Disconnect Notice”.

NUMBER PORTABILITY

Number portability enables an end user to retain their existing local telephone number when changing from one service provider to another.

OFF PREMISES

A location or building other than the building in which the Customer’s access line is terminated.

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By: Amanda E. Prather Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

ONE-PARTY SERVICE (ACCESS LINE SERVICE)

A grade of exchange service furnished by means of a central office line arranged to serve one Customer only.

PARTIAL DISCONNECTION OF SERVICE

Telephone service which is restricted to either incoming or outgoing service.

PBX TRUNK

A central office line providing service to a private branch exchange.

PERSON

A natural person or any partnership, corporation, agency of government, association, trust or other legal entity.

POINT OF CONNECTION

Denotes the location of a Customer premise where facilities, provided by Rainier Connect, Inc. terminate, at which point transmitting or receiving terminal equipment or switching equipment used for communications with terminal equipment on the premises may be connected.

PREASSIGNED TELEPHONE NUMBER

A telephone number preassigned in the "Telephone Number" space of the service order with a specific (predetermined) in-service date.

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Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

PREMISES

The building portion or portions of a building on continuous property used and/or occupied at one time by the Customer in the conduct of his business or as a residence. Where the roof in adjoining buildings is made continuous and all floor space in both buildings is considered as the same premises insofar as the Customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE (PBX)

A communication system provided by a Customer and consisting of various stations, equipment and facilities to connect these stations to central office lines or to other stations in the system either manually or automatically.

PRIVATE LINE

A non-switched circuit provided to furnish communications between two or more points.

REGISTRATION

A program whereby the FCC grants a Registration Number to a particular terminal device which meets particular criteria prescribed by the FCC. Registration may be granted for terminal equipment or protective circuitry. A registration number will appear on all equipment so certified.

REGISTERED PROTECTIVE CIRCUITRY

Separate, identifiable and discrete electrical circuitry designed to protect telephone network from harm, which is registered in accordance with Part 68 of FCC Rules and Regulations.

REGRADE

An application for a different class and/or grade of service.

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By: Amanda E. Prather

Title: Customer Service Manager

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

REMOTE ACCESS CALL FORWARDING

Allows a subscriber to activate or deactivate Call Forwarding from a remote locations.

REMOTE CALL FORWARDING

An arrangement to automatically forward all incoming calls placed to the remote call forwarding number, to another telephone number in a distant exchange.

RESALE OF SERVICE

An activity wherein one entity subscribes to the communications services and facilities of another entity and then re-offers communications service and facilities to the public (with or without adding value) for profit.

RESERVED TELEPHONE NUMBER

A telephone number reserved for use by the Customer at some undetermined future date. Usually so noted in the "Remarks" space of the service order.

RESIDENCE SERVICE

Telephone service furnished to Customers when the actual or obvious use is for domestic purposes.

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By: Amanda E. Prather Title: Customer Service Manager

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

SERVICE CONNECTION CHARGE

The nonrecurring charges intended to cover, in part, the expense incurred by Rainier Connect, Inc. for work performed at the Customer's request associated with a Service Order, Central Office Work, Line Connection and/or Time and Material charges.

SPEED CALLING

Allows the subscriber to program up to either eight (8) or thirty (30) one-or two-digit codes in association with up to eight or thirty full-length numbers as they normally would have been dialed. Dialing only the one-or two-digit code associated with a particular number will cause the Utility's equipment to recognize and process the call as if the called number has been dialed in full. The (#) button usually found at lower right corner of standard push button dials always should be used right after the one-or two-digit abbreviated number to signal the Utility's central office equipment not to wait for further digits that be dialed.

STANDARD NETWORK INTERFACE

1. The Standard Network Interface is a standard FCC approval jack which serves as the point of demarcation between those facilities owned by Rainier Connect, Inc. and those facilities which may or may not be owned by the Customer in the provision of exchange access, WATS or Private Line Services.
2. The Standard Network Interface may be located inside or outside the Customer premises, as determined by the Company, but within close proximity to the protector or equivalent.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

STANDARD NETWORK INTERFACE (Continued)

3. For existing installation the protector or point where the facilities enter a Customer premises may be established as the point of demarcation.
4. Access Line Services provided to newly constructed Customer premises will be connected to the telecommunications network through the Standard Network Interface.

STATION

A Customer-provided telephone instrument or ancillary device that requires connection to the access line through the connecting device.

SUPERSEDURE

A supersedure of a service means the transfer of toll service, including the telephone number, from one party to another.

SUSPENSION OF SERVICE

A temporary discontinuance of service without terminating the contract.

PRICE LIST

A schedule of recurring and nonrecurring charges together with general regulations, properly filed with and approved by the Washington Utilities and Transportation Commission, applicable to the Customers of the Company for services furnished.

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By: Amanda E. Prather Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

TELEPHONE COMPANY

See "Company".

TELEPHONE NETWORK

The public switched telephone network.

TELEPHONE SERVICE

A service including both exchange, toll service or private line.

TELEPHONE STATION SET

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

TEMPORARY SERVICE

Local service definitely known to be required for short period, such as service provided for contractors for use during the construction of a building, sales campaign, athletic contests, conventions, fairs, circus's, etc.

TERMINAL EQUIPMENT

Customer-provided devices utilized for transmission or reception of communications when attached to the telecommunications network facilities at a point on the Customer's side of the station protector, network interface or other point of demarcation. And includes but not limited to telephone station sets, speaker phones, answering devices, dialers, data sets, computer terminals, paging systems, alarm systems, key systems, PBX's, etc.

TERMINAL LOOP

The wire facility used in providing an off-premises extension of a Customer access line.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

TERMINATION CHARGE

A charge made to a Customer upon termination of contract for service before the expiration of the contract period.

THE LINE

A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus, without the use of trunk lines to a Company central office.

TOLL CENTER

A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL ACCESS LINE

A circuit used exclusively for the transmission of messages between points located in different exchange area where specific charges for such message are applicable.

TOLL MESSAGE

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

1. Person-to-Person Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.
2. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone number or switchboard.

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Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

TOLL MESSAGE (Continued)

3. Collect Message: A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
4. Third Number Message: A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.
5. Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE

Toll service (long-distance service) is that part of the total telephone service rendered by the Company which is furnished between Customers and different exchange areas in accordance with the rates and regulations specified in the Company's Toll Price List.

TOLL STATION

A telephone instrument connected for toll service only and to which message telephone toll rates apply for each call made therefrom.

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By: Amanda E. Prather Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DEFINITIONS

TOUCH CALLING SERVICE

A service arrangement permitting use of telephone instrument equipped with keys/button, each of which generates a distinctive tone, for the origination of calls. Touch Calling Service is offered for use with customer lines served from a central office equipped to furnish the service.

TRENCHING COSTS

Cost of excavating, backfilling and compacting, and, where necessary, cost of breaking and replacing pavement and of restoring landscaping.

TRUNK

An "Access Line Arrangement" providing service for a PBX.

UNDERGROUND SERVICE CONNECTION

A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

WARM LINE

When a phone is left off the hook it will automatically dial a predetermined number after 30 seconds,

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

BASIC LOCAL EXCHANGE ACCESS LINE SERVICE

LOCAL EXCHANGE ACCESS LINE SERVICE

A. General

1. Basic local exchange access line service is provided by means of a circuit directly connecting the central office switching equipment with the Customer's premises to enable the establishment of telephone communications between stations in the same or different exchange at the monthly rates contained in this Price List. The facilities used to furnish local exchange access line service are also used to furnish toll telephone service at rates for such services.

This service enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service;
- access the Interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service

2. Conditions

- a. The following rates are based on Extended Area Service which provides telecommunications service from the following NPA-NXX as described.

<u>NPA</u>	<u>EXCHANGE</u>
253	262
253	683
253	693

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By: Amanda E. Prather

Title: Customer Service Manager

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

BASIC LOCAL EXCHANGE ACCESS LINE SERVICE

LOCAL EXCHANGE ACCESS LINE SERVICE (Continued)

A. General (Continued)

2. Conditions (Continued)

- b. Applicable taxes levied by state, county and local taxing authorities are added to the rates set forth in this section.
- c. Service charges as specified in the "Service Connection Charge" section of this Price List apply to Local Exchange Access Line Service.

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By: Amanda E. Prather Title: Customer Service Manager

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

BASIC LOCAL EXCHANGE ACCESS LINE SERVICE

LOCAL EXCHANGE ACCESS LINE SERVICE (Continued)

B. Exchange Access Line Rates

	Monthly
<u>Business Service</u>	<u>Rate</u>
Basic	\$25.00

	Monthly
<u>Residential Service</u>	<u>Rate</u>
Basic	\$12.50

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

BASIC LOCAL XCHANGE ACCESS LINE SERVICE

LATE PAYMENT CHARGES

A. A late payment charge will be applied, subject to the following conditions:

1. A late payment charge of 1% will be applied to any amount on a customer's bill carried over to the next month's bill. A credit will be applied against the late payment charge to recognize the advance billing of local service.
2. The late payment charge will be uniformly applied to all exchange customers.
3. For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
4. The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172. In case of certified medical emergency under these rules, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172.

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By: Amanda E. Prather

Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

BASIC LOCAL XCHANGE ACCESS LINE SERVICE

LATE PAYMENT CHARGES (Cont.)

5. The Company will waive late payment charges for the customers who establish a preferred payment date, and whose payment is made by the schedule date, as provided by WAC 480-120-161. If payment is not made by the scheduled date, late payment charges shall apply.
6. When the customer contacts the Company to question certain charges made to the customer's billing and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.
7. When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172.

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By: Amanda E. Prather

Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

BASIC LOCAL XCHANGE ACCESS LINE SERVICE

LATE PAYMENT CHARGES (Cont.)

8. Nonpayment of late payment charges associated with billing made by the Company on behalf of information providers shall not be grounds for discontinuance of service in whole or in part. Late payment charges associated with information provider services shall be treated the same as information providers service charges under WAC 480-120-172.
9. Nonpayment of late payment charges associated with interexchange carrier charges shall not be grounds for disconnection of local service. Late payments charges associated with interexchange carrier charges shall be treated the same as interexchange carrier charges under WAC 480-120-172.

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By: Amanda E. Prather

Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

END USER LINE CHARGE

A. End User Line Charge

The Company will assess an End User Line Charge to end users who obtain local exchange service from the Company under its general and/or local exchange Price Lists.

1. General Description

End User Line Charge provides for the used of an End User Common Line (EUCL).

2. Limitations

(a) Exclusions

Telephone number detail billing, directory listings and intercept arrangements are not included with the End User Line Charge.

(b) Lifeline Assistance

Lifeline Assistance plans may reduce or eliminate End User Line Charges to certain qualifying end users.

3. Undertaking of the Company

The Company will provide End User Line Charges at rates and charges as set forth in Section B as follows:

- Use of an EUCL for interstate Access services provided by the Company. Such use will be provided when the end user obtains local exchange service.
- The Company will be responsible for contacts and arrangements with customers for the billing of End User Line Charges.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

END USER LINE CHARGE

A. End User line Charge (Cont'd)

4. Obligations of Radio Common Carriers

When the end user is a Radio Common Carrier (RCC) or provider of paging service, such send users shall designate whether the local exchange service they are provided by the Company is used as an access line for RCC or paging services, or used as an administrative line.

5. Payment Arrangements and Credit Allowances

a. Minimum Period

The minimum period for which an EUCL End User Line Charge is provided to an end user and for which charges are applicable is the same as that for the associated local exchange service.

b. Cancellation of Orders

End User Line Charge is cancelled when the order for the associated local telephone exchange service is cancelled. No additional cancellation charges apply.

c. Changes to Orders

When changes are made to orders for the local exchange service associated with End User Line Charge, any necessary changes will be made to the End User Line Charge. No additional charges will apply.

d. Allowance for Interruptions

When there is an interruption to and EUCL, requested End User Line Charge credit allowances for interruptions will be provided as set forth for credit allowances for interruptions in General Rules and Regulations Section D.3. of this Price List.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
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END USER LINE CHARGE

A. End User Line Charge (Cont'd)

5. Payment Arrangements and Credit Allowances (Cont'd)

e. Temporary Suspension of Service

When an end user temporarily suspends its local exchange service which is associated with EUCL, one-half of the monthly End User Line Charge will be temporarily suspended for the time period the local exchange service is suspended.

6. Rate Regulations

a. Who is Billed

End User Line Charges per month will be billed monthly to the end user of the associated Local Exchange Service.

b. Pay Telephone Service

The End User Line Charge-Multiline Business rate will be assessed when a Payphone Service Provider obtains an exchange service line for the purposes of offering pay telephone service.

c. Residence Service

(1) Single Line and Multiline Service

When an end user is provided local residence exchange service(s) the End User Line Charge Residence – Individual line or trunk rate as set forth in Section B.1.a following, applies to each such local residence exchange trunk. These rates may be reduced as set forth in Section A.6.g following.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

END USER LINE CHARGE

A. End User Line Charge (Cont'd)

6. Rate Regulations (Cont'd)

d. Business Services

(1) Single Line Service

When an end user is provided a single line local business exchange service, the Single Line Business – Individual Line or trunk rate as set forth in Section B.1.b following, applies to each such business individual line or trunk.

(2) Multiline Service

When an end user is provided more than one local business exchange service, pay telephone included, End User Line Charge-Multiline Business – Individual line or trunk rate as set forth in Section B.1.c following, applies to each such Multiline Business individual line or trunk.

(3) Centrex CO and Centrex CO-line Services

Business or multiline usage for Centrex CO and Centrex-CO-line services is determined as set forth in Section 6.C.(1) and (2) preceding. Centrex CO and CO-line service provided to a college, university or school may service both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student or faculty dormitory (residential) quarters as set forth in Section B.1.a following. Charges shall be based on the number of residence and business lines reported to the Company by the end user.

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MASHELL TELECOM, INC.
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END USER LINE CHARGE

A. End User Line Charge (Cont'd)

6. Rate Regulations (Cont'd)

e. Radio Common Carriers

For each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Company serving wire center and the RCC's radio equipment, End User Line Charges do not apply. End User Line Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 80 of the FCC Rules and Regulations.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, as defined in Part 22 of the FCC Rules and Regulations which is not also in the business of providing landline local exchange telephone service.

f. Remote Call Forwarding

For each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under End User Line Charges do not apply.

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MASHELL TELECOM, INC.
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END USER LINE CHARGE

A. End User Line Charge (Cont'd)

6. Rate Regulations (Cont'd)

g. Telephone Lifeline Assistance

When an End User qualifies for the Telephone Lifeline Assistance plan under 47C.F.R. ¶ 54.400 et.seq. the End User Line Charge residence-individual line or trunk rate shall be reduced in accordance with those rules.

B. End User Line Rates

1. End User Line Charges

Regulations concerning End User Access Service are set forth in Section A.6 preceding.

a. End User line Charge – Residence

- Individual line or trunk, each \$6.50

b. End User Line Charge – Single Line Business

- Individual line or trunk, each \$6.50

c. End User Line Charge – Multiline Business
(including payphone, Centrex CO and CO-line lines)

- Individual line or trunk, each \$7.34

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CANCELLING
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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

NUMBER PORTABILITY CHARGE

A. Number Portability Charge

The Number Portability Charge provides for the Customer to have the ability to retain their local telephone number when switching from one telephone service provider to another.

The Number Portability Charge is a monthly recurring charge applied to each telephone line of the Customer. This includes single line residence, single line business and multi-line business lines.

B. Number Portability Rates

Monthly Charge, per line \$0.43

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

A. General

Custom Calling Service comprises special features provided from the central office of the Utility, furnished with individual Residence and Business access line whose facilities and operating conditions permit.

B. Rates and Charges

		Rates per Month	
		<u>Business</u>	<u>Residence</u>
1.	Call Forwarding, each access line	\$1.75	\$1.60
	a. Call Forwarding, Busy	2.35	2.25
	b. Call Forwarding, Don't Answer	2.35	2.25
2.	Call Waiting, each access line	2.50	1.50
	a. Cancel Call Waiting, feature included with Call Waiting		
3.	Conferencing (three-way calling) each access line	2.70	2.55
4.	Speed Calling		
	8-code capacity, each access line	2.00	1.75
	30-code capacity, each access line	3.50	3.25
5.	Three of the above features on the same line		
	a. Including or excluding eight code capacity Speed Calling	5.00	4.50
	b. Including thirty code capacity Speed Calling	5.50	4.75
6.	Four of the above features on the same line		
	a. Including eight code capacity Speed Calling each line	7.50	6.50
	b. Including thirty code capacity Speed Calling, each line	9.00	8.00

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE (Continued)

B. Rates and Charges (Continued)

		Rate Per Month	
		<u>Business</u>	<u>Residence</u>
7.	Custom Ringing (distinctive ringing to second number where available)	\$5.00	\$5.00
8.	Remote Call Forwarding	\$5.50	\$5.50
9.	Warm Line	\$2.25	\$2.25
10.	Directory Number Hunting	\$2.00	\$1.75
11.	Remote Call Forward/Voice Mail	\$0.50	\$0.50
12.	Remote Access Call Forwarding	\$4.50	\$4.50

C. Conditions

1. Each access line is required to be Touch Calling equipped for Types 1 and 4.
2. Only one type of Speed Calling may be provided on each line, either eight code or thirty code.
3. Where a Customer with existing features increases the number of features to three on a line or four on a line, the "three features" or "four features" combination rate applies, respectively. Discount only applicable to existing customers who subscribe to feature discounts as of April 1, 2003
4. The charges and rates of this schedule are in addition to the charge for the station of the class, type and grade of service furnished.
5. Non-recurring charges for custom calling service may be waived for specified periods of time as part of a promotional campaign by the Company.
6. The connection to the predetermined number associated with Warm Line Service and Directory Number Hunting cannot be changed except by the Company through the issuance of a Service Order.

Note: A service order charge applies with each installation or change of service specified in the "Service Connection Charge" section of this Price List.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

B. Conditions (Continued)

7. Remote Call Forwarding Voice Mail may be used only with voice mail service supplied by the Company.
8. User of Remote Call Forwarding ,Remote Call Forwarding Voice Mail, and Remote Access Call Forwarding will incur toll (long distance) charges when the line number calls are forwarded to is outside the local calling area of the line number associated with the service.

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

REMOTE CALL FORWARDING – INTEREXCHANGE

A. Description

Remote Call Forwarding – Interexchange (Premium RCF) is furnished where facilities and operating conditions permit. It is an arrangement to automatically forward all incoming calls placed to the remote call forwarding number, to another telephone number.

B. Terms and Conditions

1. Rates for the Premium RCF feature are in addition to applicable rates and charges for the service and equipment used.
2. Premium RCF is not offered where the terminating station is a pay telephone.
3. The Company will not provide identification of the originating telephone number to the Premium RCF.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, Premium RCF is not guaranteed for satisfactory transmission of data.
5. A condition of providing Premium RCF is that the customer orders sufficient features and facilities to adequately handle calls to the customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional features and facilities are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's Premium RCF service will be subject to termination.

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Issued By: Mashell Telecom dba Rainier Connect or The Rainier Group

By: Mark Carrier Title: Manager, Support & Regulatory Affairs

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

REMOTE CALL FORWARDING – INTEREXCHANGE (CONT'D)

B. Terms and Conditions (Cont'd)

6. The message charges applicable to remotely forwarded calls are comprised of two separate charges:
 - a. A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.
 - b. A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.
7. To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, apply the service connection charge or charges from Sheets 106-110.
8. One listing in the directory covering the exchange in which call forwarding central office is located is provided without additional charge.
9. In order to subscribe to this service, the customer must order and maintain toll service from the Company at the standard rates (Real Savings Plan) as contained in Price List No. 5.

C. Rates and Charges

NONRECURRING CHARGES	MONTHLY RATE
\$40.00	\$15.00

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Issued By: Mashell Telecom dba Rainier Connect or The Rainier Group

By: Mark Carrier Title: Manager, Support & Regulatory Affairs

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CUSTOM CALLING (CLASS)

A. General

Advanced Custom Calling Service (CLASS) comprises special features provided from the central office of the Company furnished with individual Residence and Business access line where facilities and operating condition permit.

B. Features and Charges

		Rate per Month	
		<u>Business</u>	<u>Residence</u>
1.	Anonymous Call Rejection	\$4.25	\$4.25
2.	Calling Number Delivery	\$7.25	\$5.25
3.	Calling Name and Number Delivery	\$7.50	\$5.50
4.	Call Blocking, per call	N/C	N/C
5.	Call Blocking, per line	N/C	N/C
6.	Call Trace (Rates are based on a per activation basis, no monthly charge is incurred)*	\$2.00	\$1.75
7.	Continuous Redial (per use)	\$0.75	\$0.75
8.	Last Call Return (per use)	\$0.75	\$0.75
9.	Priority Call	\$3.25	\$3.25
10.	Selective Call Forwarding	\$3.25	\$3.25
11.	Selective Call Rejection	\$4.25	\$4.25
12.	Caller ID on Call Waiting	\$7.95	\$6.95

* Call supervision applies and any carrier charges will be assessed in addition to the rates on this sheet.

C. Feature Packages

1. 2 Features - \$0.90 per feature discount applicable to features with a monthly recurring charge (does not include Call Trace, Continuous Redial, Last Call Return and Call Blocking).
2. 3 or more features - \$1.90 per feature discount applicable to features with a monthly recurring charge (does not include Call Trace, Continuous Redial, Last Call Return and Call Blocking)
3. Feature discounts only applicable to existing customers who subscribe to discount as of April 1, 2003.

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By: Amanda E. Prather

Title: Customer Service Manager

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MASHELL TELECOM, INC.
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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CUSTOM CALLING (CLASS) (Continued)

D. Conditions

1. Each access line is required to be Touch Tone Calling equipped for all CLASS Features.
2. A non-recurring Service Change Charge shall apply as set forth under the Service Connection Charges section of this Price List.
3. CLASS services are available to Customers having technically compatible features and Customer premise equipment. The Company is not responsible for the compatibility of product and services of outside vendors.
4. Initial installation of Call Blocking, per line is at no charge to the Customer. Subsequent orders for this feature, on the same line, will include non-recurring Service Order and Central Office Charges; provided that no such charge shall apply to law enforcement, domestic-violence and crisis-intervention agencies and, upon certification by a domestic-violence or crisis-intervention agency, to volunteers working for those agencies. Caller Identification – Blocking Per Call is always provided at no charge.
5. CLASS services will only be provided where technically and/or economically feasible.
6. Customers of Calling Number Delivery or Calling Name and Number Delivery may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through use of these services. Failure to comply with this condition may subject the Customer to termination of these services.
7. Usage basis Continuous Redial and Last Call Return will be available where facilities permit. For any month the total usage billing per line will not exceed \$6.00 for each service.

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By: Amanda E. Prather

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CUSTOM CALLING (CLASS) (Continued)

D. Conditions (Continued)

7. The Company cannot guarantee that Call Blocking will be successful. Except for gross negligence, or wanton or willful misconduct, the Company shall not be liable for any direct damages, and in no case shall be liable for consequential, incidental or special damages. The sole liability due to errors, omissions or mistakes shall be to refund the non-recurring charge, if any was assessed.
8. The charges and rates of CLASS Service are in addition to the charge for the station of the class, type and grade of service furnished.
9. Non-recurring charges for class features may be waived for specified periods of time as part of a promotional campaign by the Company.
10. Any Customer using a measured service type of line, including measured EAS service, will incur a usage charge on any call using any type of Call Forwarding or Call Last Return features.

E. Descriptions

1. Anonymous Caller Rejection – Allows a Customer to block and route to an announcement, incoming calls from parties who have activated Call Blocking.
2. Calling Number Delivery – Allows for the automatic delivery of a calling party's telephone number (including non-published and non-listed telephone numbers) to the called Customer, which gives the called Customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on Customer provided equipment.

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CUSTOM CALLING (CLASS) (Continued)

E. Descriptions (Continued)

3. Calling Name and Number Delivery – Allows a Customer to view the directory name associated with a telephone number of an incoming call before answering. If the calling party has designated a call as private (pursuant to Call Blocking) or if the incoming call is handled by an operator, the calling name and number will not be displayed.

Calling Name and Number Delivery requires a telephone set or separate display unit capable of displaying the name and number information sent by the Central Office.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit the name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified of such errors.

4. Call Blocking – Per Call – Enables the calling party to control the delivery of his/her telephone number and/or name to the called party by temporarily changing the public/private status indicator of the telephone number. A Customer must dial *67 before each call to change the indicator from public to private. "Public Status" allows delivery of the telephone number/name. "Private Status" delivers a private indicator only.

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CUSTOM CALLING (CLASS) (Continued)

E. Descriptions (Continued)

5. Call Blocking – Per Line – Provides a Customer blocking of the delivery of the Customers directory number and name to the called party on a continuous basis. ANI services are not effected; i.e., E911, operator, etc.
6. Call Trace – Allows a called party to initiate an automatic trace of the last call received. Call trace is billed on a per usage basis only when an attempt to trace and record the calling number is successful. After receiving the call which is to be traced, the Customer dials *57 and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.
7. Continuous Redial – Allows a Customer to dial a code that will cause the feature to automatically redial the last number the Customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the Customer when the called number becomes available. When the Customer lifts the handset, the call will be automatically dialed. The Customer can continue to originate and receive calls without affecting the redial request. The continuous redial request can be cancelled by dialing the repeat dial deactivation code.

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CUSTOM CALLING (CLASS) (Continued)

E. Descriptions (Continued)

8. Last Call Return – Allows a Customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The Customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the Customer when the called line is available.
9. Priority Call – Allows a Customer to assign a maximum of fifteen callers' telephone numbers to a special list. The Customer will hear a distinctive ring at his/her location when calls are received from the callers' telephone numbers on that list. Calls from telephone numbers not included on the screening list will produce a normal ringing pattern or call waiting tone.
10. Selective Call Forwarding – Allows a Customer to specify a special list of a maximum of fifteen telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally. Any message toll charges applicable to the forwarding are assessed to the Customer with the Call Forwarding Feature.

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CUSTOM CALLING (CLASS) (Continued)

E. Descriptions (Continued)

11. Selective Call Rejection – Enables a Customer to reject call attempts from up to fifteen numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any and all attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the most recent call received by dialing a code after completing the call.
12. Caller ID on Call Waiting (CIDCW) – Enhances the caller ID and the calling name analog (CNAM) display features. Caller ID and CNAM provide the subscriber with the name and/or number of the calling party while the telephone is *on-hook* and ringing. When a call is *in progress*, the CIDCW feature displays the name and number of the caller after first sending a call waiting tone. The CIDCW feature provides local area signaling services (LASS) calling name/number display to *off-hook* analog lines receiving an incoming call. When the subscriber receives a call waiting tone, caller ID data including name and number is displayed on the subscriber's customer premise equipment (CPE). The subscriber may then ignore the waiting call or flash to answer it.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

SERVICE PACKAGES

C. Feature Bundled Packages

	<u>Rate Per Month</u>
“Big 4” Service Package	\$12.99
Package includes: Call Waiting, Caller ID Name & Number, Anonymous Call Rejection, and Basic Voicemail Box.	

D. Conditions

1. Big 4 Package not available with any other feature discount.
2. Basic Voicemail box is an unregulated feature. Terms and conditions are available upon request from the Company and are posted on the Company’s website. Use of the service constitutes agreement to the terms and conditions.

Issued: January 7, 2004 Effective: January 8, 2004

Issued By: Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group

By: Amanda E. Prather Title: Customer Service Manager

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY LISTINGS

A. General

1. Additional listings are for the purpose of identifying the subscriber's number, and are not for the purpose of advertising their business. Listings may include but not limited to:
 - (a) Extra information line listings in addition to the primary listing.
 - (b) Any cross reference listing or alternative calling number.
2. Each subscriber is entitled to one listing in the alphabetical section of the directory.
3. Non-listed telephone numbers are not listed in the telephone directory but may be obtained from Directory Assistance (Information). Non-published telephone numbers are neither listed in the telephone directory nor given out by Directory Assistance (Information).
4. Any subscriber requesting to change from one non-published number to another non-published number will be charged a non-recurring rate of \$10.00.
5. Each business subscriber is entitled to one listing in the alphabetical section of the directory and one listing under the business classification of his choice in the classified section.
6. Foreign Listings are available to residential subscriber upon request from the subscriber where one alphabetical listing is placed in another directory that the customer listing would not otherwise be placed in.

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By: Amanda E. Prather

Title: Customer Service Manager

FIRST REVISED SHEET NO. 84.1
CANCELLING
ORIGINAL SHEET NO. 84.1

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

B. Rates

1. The following rates are applicable to the alphabetical section of the telephone directory for business and residential Customers

		Residential Rate Per <u>Month</u>	Business Rate Per <u>Month</u>
a.	Each additional listing	\$.75	\$1.00
b.	Each non-listed or non-published telephone number	\$.75	\$.75
c.	Each guest at hotel listing	\$.75	\$.75
d.	Foreign Listing	\$.75	\$1.00

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By: Amanda E. Prather Title: Customer Service Manager

FIRST REVISED SHEET NO. 85
CANCELLING
ORIGINAL SHEET NO. 85

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

LOCAL PRIVATE LINE SERVICE

INTRA-EXCHANGE (LOCAL CHANNELS)

A. General

1. Intra-exchange or local channel charges apply in the provision of local private line, lease line, tie line, radio broadcast circuits, and all other services, where leased channels are provided. Service will be provided by Individual Contract Basis.

B. Conditions

1. The service offered in this schedule is applicable to service furnished entirely within the exchanges serviced by this Company.
2. Local private lines provide service between one or more terminals on circuits not associated with the telephone switching network.
3. Local private line service is available for transmission of information within the voice frequency range including the following services: voice and data.
4. The voltage, signal levels, frequencies and other characteristics of signals used with private line service shall be subject to the approval of the Company.
5. The Customer is responsible for providing equipment on which the circuit will terminate.
6. Metallic continuity on private line circuits is not guaranteed nor offered.

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By: Amanda E. Prather

Title: Customer Service Manager

SUBSTITUTE SECOND REVISED SHEET NO. 86
CANCELLING
FIRST REVISED SHEET NO. 86

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY ASSISTANCE SERVICE

A. General

Directory Assistance Service provides calling party with:

1. Telephone Numbers available from the calling party's Directory Assistance operator provided through the long distance company chosen by the calling party. Local Area and intraLATA information is provided through Mashell Telecom, Inc. c/b/a Rainier Connect or The Rainier Group. See Price List No. 5.
2. Information that the subscriber has requested the number not be given out to the public.
3. Information that the name requested does not appear on the records.

(N)
|
(N)

(D)

(D)

(D)

(D)

(D)

Issued: June 17, 2004 Effective: July 11, 2004

Issued By: Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group

By: Mark Carrier Title: Manager, Support & Regulatory Affairs

SUBSTITUTE SECOND REVISED SHEET NO. 87
CANCELLING
FIRST REVISED SHEET NO. 87

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY ASSISTANCE SERVICE (Continued)

(D)
|
(D)

C. Rates

Rates are assessed by the Directory Assistance Operator at rates established in Price List No. 5, which includes one free call allowance per month.

(C) (D)
(C) |
(D)

Issued: June 17, 2004 Effective: July 11, 2004

Issued By: Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group

By: Mark Carrier Title: Manager, Support & Regulatory Affairs

FIRST REVISED SHEET NO. 88
CANCELLING
ORIGINAL SHEET NO. 88

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

OFF PREMISE EXTENSION SERVICE

A. Availability

Available within the service area of the Company where facilities and service arrangements allow.

B. Rate Per Month

Business	\$22.00
Residential	\$ 9.00

C. Conditions

1. Rates are in addition to Exchange Service for the appropriate class of service as found under the Basic Local Exchange Access line Service section.
2. This service is in addition to Exchange Service, and is not a substitute for such service. Off premise extension services applies when a Customer desires a second service for the same directory number on property which is not contiguous to the primary point of service.
3. This service is not a substitute for and may not be used in lieu of intraexchange private line service. If service arrangements and facilities do not allow this service to be provided without special construction, the service will not be available. In such cases, where feasible, the Customer and the Company may arrange for the construction of facilities under an Individual Case Basis Contract.

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Effective: January 8, 2004

Issued By: Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group

By: Amanda E. Prather

Title: Customer Service Manager

NINTH REVISED SHEET NO. 88.1
CANCELING
EIGHTH REVISED SHEET NO. 88.1

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

PROMOTIONAL OFFERINGS

A. PROMOTIONS

1. The Company will waive the Service Change charge on Sheet 109 for those customers who place an order for service for the "Big 4" Calling Feature package, as described on Sheet No. 83.1, between and including the promotional dates of May 1, 2005 and June 30, 2005.
2. The Company will waive the Service Connection Charge described on Sheet No.109 for each Business Line ordered between the promotional dates of May 1, 2004 and May 31, 2004.
3. The Service Connection charge described on Sheet No. 109 will be waived for residential customers with one or more existing Local Exchange Access Lines who order an additional line during the promotional period from September 1, 2004 through October 31, 2004.
4. The Company will waive the Service Connection Charge described on Sheet No.109 for each Local Exchange Access Line ordered between and including the promotional dates of November 1, 2004 and December 31, 2004, when the customer chooses The Company (Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group) as their long distance (intraLATA and interLATA) PIC at the time local service is ordered.
5. The Company will waive Service Connection charges described on Sheet No. 109 for customers who place an order for new telephone service between and including the promotional dates of September 1, 2005 and September 30, 2005.

(C)
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(C)

Issued: August 30, 2005 Effective: September 1, 2005

Issued By: Mashell Telecom, Inc. d/b/a Rainier Connect or The Rainier Group

By: Mark Carrier Title: Manager, Support & Regulatory Affairs

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECT INWARD DIAL (DID)

A. DEFINITION

Commonly referred to by the acronym, DID, Direct Inward Dial is a service which works with compatible multi-line phone systems to enable callers to bypass the operator or receptionist and placed a call directly to a specific telephone handset or key set. This service requires a combination of DID telephone numbers and DID trunk lines.

B. CONDITIONS

1. One DID Additive charge applies for each DID-equipped trunk or DID-equipped channel or channel group.
2. DID Service is an optional feature which can be purchased in conjunction with Company-provided Trunk Service.
3. Services required minimum block of twenty (20) assigned DID Numbers and minimum of one-year service agreement. Additional DID are available at per number rate in addition with the block of 20 DID numbers.
4. A Block Compromise Charge will apply for each number a Customer wishes to remove from a reserved DID block of numbers.
5. All Reserved DID Numbers or Reserved Block of 20 Numbers are subject to Company availability.

Issued: August 30, 2005

Effective: September 1, 2005

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By: Mark Carrier

Title: Manager, Support & Regulatory Affairs

FIRST REVISED SHEET NO. 88.3
CANCELLING
ORIGINAL SHEET NO. 88.3

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECT INWARD DIAL (DID) Cont.

C. RATES

		<u>Monthly Charges</u>	<u>Nonrecurring Charges</u>
a.	DID Number	\$0.15	\$5.00
b.	DID Blocks of 20	\$3.00	\$15.00
c.	Reserved DID Number	\$0.15	\$5.00
d.	Reserved DID Blocks of 20	\$3.00	\$15.00
e.	Block Compromise Charge	N/A	\$100.00

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By: Mark Carrier Title: Manager, Support & Regulatory Affairs

FIRST REVISED SHEET NO. 89
CANCELLING
ORIGINAL SHEET NO. 89

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

A. General

1. Digital Centrex Service is a flat-rate business service with a 2 line minimum requirement. It is a central office based service provided from suitably equipped Telephone Company digital central office facilities.
2. The equipment permits the direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received by direct inward dialing (DID) from the calling party to the station line or through an attendant console.
3. Digital Centrex Service consists of standard features and a number of optional features. The standard features are included in Digital Centrex Service. Optional features are offered subject to availability. Attendant consoles and station equipment are to be provided by the Customer, or can optionally be leased from the telephone Company.
4. Digital Centrex Service will be offered under two basic packages:
 - Multiline Variety Package (MVP) for 2—6 lines;
 - Integrated Business Services (IBS) for 7—12 lines

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By: Mark Carrier Title: Manager, Support & Regulatory Affairs

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

B. Definitions

1. Call Forwarding, All Calls – Allows incoming calls (intragroup and DID) directed to a station line to be routed to a user-defined line inside or outside the Customer group or the attendant.
2. Call Forward, Busy – Permits incoming calls (originating from an outside group) attempting to terminate to a busy station line to be re-directed to a predetermined line inside the Customer group.
3. Call Forward, No Answer – Provides for forwarding of incoming calls to a predetermined line inside the Customer group when the called station line does not answer within a predefined ringing cycle.
4. Call Hold – Allows user to hold one call for any length of time provided neither party goes on-hook.
5. Call Pick-Up – Allows a station line to answer incoming calls to another station line within a defined call pick-up group. Call pick-up is provided on individual station lines within a Customer group.
6. Call Waiting – Allows an incoming call (within or outside the Customer group) to apply a call waiting tone on a busy station line which has been assigned the call waiting feature.
7. Cancel Call Waiting – A line option that allows a user, by dialing a code, to prevent, on a per-call basis, any incoming calls from call waiting.
8. Class of Service – Provide the capability to allow or deny individual station line features. The treatments can be arranged to control call calls originating or terminating on station lines.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

B. Definitions (Continued)

9. Common Control Switching Arrangement (CCSA) Access – Enables station line users in the Customer group to gain access to the CCSA by using special access codes and dialing reserved number exchanges (RNX) patterns.
10. Touch Calling Station Signaling – Permits station equipment to utilize dual tone Multifrequency signaling tones, instead of dial pulse to transmit called numbers, access codes, etc. to the central office entity, including the “#” and “*” digits.
11. Distinctive Call Waiting tones – Permits a called station line user to determine whether an incoming waiting call is external or internal to the Customer group by providing different tone cadences for the two stations.
12. Distinctive Ringing – Provides a unique pattern of ringing to permit the station line user to distinguish between intragroup and DID calls.
13. Intercom Dialing – Allows a MVP line to call other lines within the same Customer group by using abbreviated dialing in lieu of one’s seven-digit telephone number.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

B. Definitions (Continued)

14. Speed Calling Individual Long List – Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is Customer-changeable. Allows a station line user to add, change, and/or delete telephone numbers from a list. Thirty numbers may be dedicated to the individual station line user.
15. Speed Calling Individual Short List – Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is Customer-changeable. Allows a station line user to add, change and/or delete telephone numbers from a list. A list of eight numbers may be dedicated to the individual station line user.
16. Station-to-Station Calling – Allows IBS customer group stations to complete calls to other stations within the group by using one to four digits without the assistance of an attendant.
17. Three-Way Conference – Allows a station line user to add a third party to an existing conversation.
18. Three-Way Conference/Call Transfer – Allows a user with or without the three-way calling feature assigned to form a three-way conference during a call transfer.
19. Entity – A central office entity is one central office switching system located within a central office building that provides services to the same geographic service area within a telephone exchange.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
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DIGITAL CENTREX SERVICE

B. Definitions (Continued)

20. Option 1 – Call Handling Package

a. Call Forward, Busy Enhancements

- (1) Call Forward, Busy – All – Provides for forwarding of any call (incoming or intragroup) that terminates within the group to be automatically transferred when a busy condition is encountered.
- (2) Call Forward, Busy – Incoming Only – Allows incoming calls (those which originate outside the group) directed to a station line to be routed to a predetermined line within the same Customer group.
- (3) Call Forward, Busy – Intragroup – Permits calls that originate and terminate within the Customer group attempting to terminate to a busy station line, to be redirected to a predetermined line inside the Customer group.

b. Directed Call Pick-Up (DCPU)

- (2) DCPU Non Barge-In – Permits a station line user to answer a call that is ringing any other line within the same Customer group by dialing a code following by the station number of the ringing line. If the called station line has already been answered, the initiating station line will be connected to a reorder tone.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
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DIGITAL CENTREX SERVICE

B. Definitions (Continued)

20. Option 1 – Call Handling Package (Continued)

b. Directed Call Pick-Up (DCPU) (Continued)

- (3) DCPU Barge-In – Permits a station line user to answer a call that is ringing any other line within the same Customer group by dialing a code following by the station number of the ringing line. If the called station line had already been answered, the initiating station line may barge-in to the answered call and be connected into a three-way call.
- (4) DCPU Any Station – This is a terminating line option. A call to a station assigned the DCPUA option can be picked-up by any other member, from any phone within defined Customer group.
- (5) DPCU Barge-In Exempt – This is a terminating line option that blocks any attempt by another station to barge-in.
- (6) DCPU Exempt – This is a terminating line option that blocks any attempt by another station to pick-up a call by means of DCPU, either barge-in or non barge-in.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

B. Definitions (Continued)

20. Option 1 – Call Handling Package (Continued)

c. Ring Again

(1) Ring Again – Allows a station line user calling a busy station to be automatically connected to the called line when the line becomes idle.

21. Option 2 – Call Waiting Enhancements

- a. Call Waiting Incoming Only – Call Waiting tones will be applied to the busy station only if the call originated from outside the Customer group.
- b. Call Waiting, Intragroup – Call Waiting tones will be applied to the busy station only if the call originated from within Customer group.
- c. Dial Call Waiting – Permits a station line to impose call waiting on a busy station line by dialing the call waiting feature activation code, followed by the station number. This feature is an originating line feature that is applicable to intragroup calls only.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

C. Features

1. Standard Features:

<u>Station Features</u>	<u>MVP</u>	<u>IBS</u>
Automatic Line	X	X
Call Forward, All Calls	X	X
Call Forward, Busy	X	X
Call Forward, No Answer	X	X
Call Hold		
Consultation Hold/Three-Way Conferencing/Call Transfer	X	X
Call Pick-up	X	X
Call Waiting	X	X
Cancel Call Waiting	X	X
Distinctive Ringing	X	X
Distinctive Call Waiting Tones	X	X
Intercom Dialing	X	
<u>System Features</u>		
Access		
- Common Control Switching Arrangement (CCSA)		X
Automatic Identification on Outward Dialing (AIOD)		X
Attendant Services		
- Non-Data Link Consoles		X
Class of Service (COS) Restrictions		
- Denied Originating Services		X
- Denied Terminating Services		X
- Local Only (LOCO)		X
- Toll Restricted Services		X
- Unrestricted Services		X

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
 d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICES

C. Features (Continued)

1. Standard Features: (Continued)

<u>System Features</u> (Continued)	<u>MVP</u>	<u>IBS</u>
Code Restrictions		
- Customer Assignable Options 1-4		X
- RES1 and RES2		X
Fully Restricted Services		
Semi Restricted Services		
Dictation Access and Control Dual		
Tone Multifrequency (DTMF) only		X
Direct Inward Dialing (DID)	X	X
Directory Number Hunt (DNH)		
- First		X
- Circular		X
- Sequential		X
- Distributed		X
Line Hunt Overflow to DN		X
Line Hunt Overflow to Route		X
- Line Hunting, Stop Hunt		X
- Line Hunting, Random Make Busy		X
<u>MDC System Features</u>		
Loudspeaker and Radio Paging Access	X	
Off-Premise Stations	X	X

2. Optional Features:

Call Handling Package		
- Call Forward, Busy Enhancements		
Call Forward, Busy – Incoming Only	X	X
Call Forward, Busy – Intragroup	X	X
Call Forward, Busy – All	X	X
Speed Calling		
- Individual Short List	X	X
- Individual Long List	X	X

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

C. Features (Continued)

2. <u>Optional Features:</u> (Continued)	<u>MVP</u>	<u>IBS</u>
- Directed Call Pick-up (DCPU)		
DCPU Non Barge-In	X	X
DCPU Barge-In Exempt	X	X
DCPU Exempt	X	X
DCPU Barge-In	X	X
DCPU Any Station	X	X
- Ring Again	X	X
Call Waiting Enhancements		
- Call Waiting, Incoming Only		X
- Call Waiting, Intragroup		X
- Call Waiting, Originating		X
- Dial Call Waiting		X
- Inhibit Call Waiting		X

D. Conditions

1. Digital Centrex Service is provided to Customers with two or more lines. This service is furnished subject to availability. In those cases where the Company determines that additional equipment must be provided on the Customer's premises, the Customer will be required to furnish the suitable space and environmental conditions as determined by the Company.

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

D. Conditions (Continued)

2. The Digital Centrex Service line rates for Customers with 2-12 lines apply as specified. Customers who subscribe to Digital Centrex Service for 13 or more lines may, at the telephone company's option, be offered Customer specific pricing. This rate will be offered to the Customer for acceptance in writing. An individual service agreement will specify length of service and applicable rate. With the exception of the Customer specific line rate, all other rates, charges, rules and regulation, specified herein, continue to apply.
3. One directory listing is provided without charge for each Digital Centrex Service.
4. The monthly rate for Digital Centrex Service lines and features covered under a monthly service period plan is guaranteed against Company-initiated change and will apply for the selected service period. The minimum service period is 12 months.
5. If the service is cancelled in whole or in part by the Customer after the installation of the service but prior to the completion of the service period, the Customer shall be obligated to reimburse the company the difference between Basic Exchange Service and Centrex Service for the time period that the Centrex Service was in affect.
6. The prepayment of charges in no way constitutes a purchase of the equipment, and the Telephone Company retains full ownership of all equipment covered by the prepayment.

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MASHELL TELECOM, INC.
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DIGITAL CENTREX SERVICE

D. Conditions (Continued)

7. Digital Centrex Service Station lines may be terminated in a Customer-provided PBX system. Such lines may be either ground start or loop start and may have any standard treatment. Transmission quality over Digital Centrex Service lines of this type is not guaranteed. Additional transmission improvements requested Customer will be provided by the Telephone Company at charges based on cost.
8. When using Call Forwarding and Call Transfer, the Digital Centrex Service Customer is responsible for the payment of the Price List station-to-station charges for each call connected over the exchange system between the Digital Centrex Service and the telephone at which the call is answered. The charge is applied to each call answered, including the call establishing the Call Forwarding mode, and collect and person-to-person calls which are refused at the answering telephone.
9. Unless specifically exempted, this service is subject to all general regulations applicable to the provision of service by the Company as stated in the general Price List.
10. Trunk verification from a station line requires the establishment of a supplemental line treatment.

E. Rates and Charges

The following rates and charges apply for a fixed period of time from 12 months to 60 months. The Customer is required to pay the monthly rate for the number of months in the service period selected. This is a guaranteed rate which will remain unchanged until the end of the contract period. If the Customer decides to discontinue service before the end of the selected period, a termination charge will apply as specified in para. D.5.

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MASHELL TELECOM, INC.
 d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

E. Rates and Charges (Continued)

1. Line Rates

The following rates include standard line features, DTMF signaling, and local transport. The rates shown in package MVP and IBS I apply to initial line installations and subsequent line additions. The basic rate structure for Digital Centrex Service Customers is:

Number of Digital Centrex Service Lines
 Monthly Rates, Per Line for Flat Rate EAS capability

<u>Service Period</u>	MVP	IBS I
	2-6	7-12
	<u>Lines</u>	<u>Lines</u>
Min. of 12 months	\$23.00	\$22.00
13 to 24 Months	22.75	21.75
25 to 36 Months	22.50	21.50
37 to 48 Months	22.25	21.25
49 to 60 Months	22.00	21.00

2. The following rates apply on a per line or per system basis, as specified for optional features.

<u>Monthly Rates</u>	<u>Minimum Of 12 Mo.</u>	<u>13-24 Months</u>	<u>25-36 Months</u>	<u>37-48 Months</u>	<u>49-60 Months</u>
1. Call Handling Enhancement Per Line	1.25	1.00	.80	.60	.40
2. Call Waiting Enhancement Per Line	.85	.70	.56	.43	.30

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d/b/a Rainier Connect or The Rainier Group

DIGITAL CENTREX SERVICE

E. Rates and Charges (Continued)

<u>Minimum Monthly Rates</u>	<u>13-24 Of 12 Mo.</u>	<u>25-36 Months</u>	<u>37-48 Months</u>	<u>49-60 Months</u>
3. Speed Calling				
Individual Short List	2.00	1.80	1.70	1.60
Individual Long List	3.50	3.30	3.10	2.90

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DIGITAL CENTREX SERVICE

E. Rates and Charges (Continued)

3. Subsequent Additions

- a. After initially subscribing to Digital Centrex Service with a particular number of lines and set of features and for a selected service period, a Customer may add lines or features by placing an order with the Company.
- b. A Customer ordering additional lines must specify the number of lines and the features and must select a service period. The service period of the additional lines may be from 12 to 60 months, provided, however, that the service period for the additional lines may not extend beyond the end of the service period for the lines in the initial subscription.
- c. A Customer ordering additional features for existing lines must specify the features and must select a service period. The service period for the additional features may be from 12 to 60 months, provided, however, that the service period for the additional features may not exceed beyond the end of the service period for the existing lines. The rate charges for the additional features shall be those in effect at the time the order is placed.

4. Change in Length of Service Period

Subsequent to the establishment of service furnished under a selected service period and prior to the completion of that period, the existing service period may be replaced by another service period at the prevailing rates specified in E.(1) preceding, subject to the following conditions.

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DIGITAL CENTREX SERVICE

E. Rates and Charges (Continued)

4. Change in Length of Service Period (Continued)

- a. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
- b. The new service period begins with the date requested.
- c. No termination charge applies for a change in the length of the service period provided the Customer selects a new service period equal to or longer than the time remaining under the former service period. Otherwise, a termination charge applies for the former service period.

5. Renewal Options

The Customer has the following options.

- a. Prior to completion of the current service period, the Customer may select any service period offered. The rates in effect for new Customers at the time renewal is effective will apply. The Customer will be charged the current rate for the newly selected service period, commencing the day following completion of the prior service period.
- b. If the Customer does not elect an additional service period and does not request discontinuance of service, service will continue at the monthly rate currently in effect for the twelve month service period and will be subject to all prevailing rules and regulations of the offerings.

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DIGITAL CENTREX SERVICE

E. Rates and Charges (Continued)

6. Service Charges

Normal service charges apply for Digital Centrex Service lines as specified in other sections of this Price List for multiline business Customers.

Non-recurring charges apply for the preparation and entry of translations that activate, charge or rearrange features.

7. Reduction in Level of Service

If a Customer requests to reduce the level of service the Customer is receiving within a package (MVP, IBS I) or to move to a lower package, Service Charges will apply and the rates for the remaining lines will be adjusted accordingly.

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SERVICE CONNECTION CHARGES

A. General

1. A service charge consisting of one or more of the charges shown in this section is applicable for the following activities undertaken at Customer request:
 - a. Connections
 - b. Changes of class, type or grade of service
2. The charges specified herein do not contemplate work begun being interrupted by the Customer. If the Customer interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

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SERVICE CONNECTION CHARGES

B. Conditions

1. Service charges are in addition to rates and any other charges normally applying under the Price Lists, except where such application is specifically excluded. They apply in addition to installation, change, termination or construction charges specifically stated in connection with the various services described in the Company's Price Lists. The non-recurring charges in this Price List section also apply for service connection or change of services that have no other non-recurring charge.
2. Payment of Service Charges
 - a. Payment of service charges for the initial establishment of service may be required prior to the establishment of service. (See General Rules and Regulations).

C. Applications

1. Service Order Charge
 - a. The service order activity is classified as either Initial, Subsequent or Record Only Change. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each Customer request for initial connection of service per address (Service Connection Charge), to each order for a move, or change to existing service (Service Change Charge); or to each requested change which only involves changing the Company's records (Record Only Order Charge).

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SERVICE CONNECTION CHARGES

C. Applications (Continued)

1. Service Order Charge (Continued)

- b. A Service Connection Charge applies with the establishment of a service.
- c. Service Change Charges apply to changes on existing exchange access lines that includes work done in the Central Office as well as record changes.
- d. The Record Only Activity is applicable, but not limited to the following Customer requests which do not involve OSP line connection, central office work or premises work.
 - (1) Changes or additions involving Directory Listings or Joint User Service.
 - (2) Changes in the name, responsibility or billing address.

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SERVICE CONNECTION CHARGES

C. Applications (Continued)

2. Primary Interexchange Carrier Change Charge (PIC Change Charge) applies each time an end user changes primary Interexchange carriers. This charge is designed to cover costs incurred to change primary Interexchange carriers in the billing and switching systems. This charge is also in lieu of the Service Change Charge.
3. Time and Material Charge
 - a. Time and Material Charges to all work performed at the Customer's premises on the Customer's side of the demarcation point up to but not including the network interface.
 - c. Time charges are billed on a 15 minute increment basis with a minimum charge applicable for the first 15 minutes. Chargeable time begins upon arrival at the premises and ends at the time work is finished (less any non-productive time).

D. Rates

- | | | |
|----|------------------------------------|----------|
| 1. | Service Connection, each business | \$ 45.00 |
| 2. | Service Connection, each residence | \$ 30.00 |
| 3. | Service Change Charge, each | \$ 15.00 |
| 4. | Record Only Charge | \$ 10.00 |
| 5. | PIC Change Charge | \$ 10.00 |

E. Insufficient Fund Check Charge

1. A charge of \$20.00 will be made when a check is in payment for service and is subsequently returned by the bank unpaid.

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SERVICE CONNECTION CHARGES

F. Exceptions

1. Service Charges Do Not Apply to:

- a. Visits to a Customer's premises solely for the purpose of repair maintenance or disconnection of Telephone Company provided service, except where Maintenance of Service Charges apply. (See Connection with Customer-Provided Equipment and Facilities.)
- b. Upgrade in service, or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operation.
- c. Service reestablished after the destruction of the Customer's premises by fire, flood or other similar causes beyond the Customer's control, where the same amount of service is reestablished with a reasonable period of time at the same or different location. If, under the preceding conditions, service is installed at another location and then subsequently reestablished at the original location, Service Charges will apply for the subsequent installation.
- d. A change from listed telephone service is unlisted or non-published telephone service necessitated by communications which are received that are of an annoying, foul or profane nature.
- e. A change of telephone number when initiated by the Company.
- f. For instances where the end-user changes both the intraLATA and interLATA PIC to the same IC on the same order, only the interLATA PIC will apply.

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MASHELL TELECOM, INC.
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PRIMARY INTEREXCHANGE CARRIER ACCESS

A. Presubscription

1. InterLATA

- a. InterLATA Presubscription is an arrangement whereby an end user may select and designate to the Company an Interexchange carrier (IC) to access, without an access code, for intrastate interLATA calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select the Company as its PIC, or may select any other IC that orders originating Feature Group D Switched Access Service at the end office that service the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a non-recurring charge, as set forth in Section (3) below applies.
- b. New end users who are served be end offices equipped with Feature Group D, will be asked to be presubscribed to an IC at the time they place an order with the Company for Exchange Access Service. They may select either of the following options. There will be no additional charge for this initial selection.
 - Designate an IC as a PIC and dial 10XXXX to reach other ICs.
 - End users who do not choose an IC as a PIC, will be randomly assigned a PIC based on the ratio of customer selected ICs.

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PRIMARY INTEREXCHANGE CARRIER ACCESS

A. Presubscription (Continued)

1. InterLATA (Continued)

b. (Continued)

Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in Section (3) below applies. This charge is billed to the end user which is the subscriber to the Exchange Access Service and applies only for selection of an IC which provides only intrastate service.

c. PIC Change Charge Non-Recurring

Per line or trunk \$10.00

2. IntraLATA

a. IntraLATA Presubscription (ILP) is an arrangement whereby an Exchange Service customer of the Company may select and designate either the Company or another qualified carrier as the presubscribed carrier for "normally dialed" qualifying calls made from that customer's Exchange Access Line. Calls qualifying for IntraLATA presubscription are intrastate intraLATA calls that are designated as intraLATA Region to Region calls or intraLATA toll calls.

- Only one ILP (PIC) may be selected fro a single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.
- The following categories of calls from a customer's line will be carried over the Company's network, notwithstanding the ILP PIC selection for that line:
- All Directory Assistance calls dialed without a carrier access code made using Directory Assistance; calls to 911, calls to Information Service Providers (e.g., 976, 700, 540), etc.

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PRIMARY INTEREXCHANGE CARRIER ACCESS

A. Presubscription (Continued)

2. IntraLATA (Continued)

- b. The following regulations are applicable to Exchange Service customers where ILP is applicable:
- New Line customers will be given an opportunity to select an ILP PIC at the time they place an order for Exchange Access Service. If the new line customer fails to select an ILP carrier, the customer will be randomly assigned an ILP based on the ratio of customer selected ILPs.
 - Customers who select a qualified carrier as their ILP PIC, may select a different carrier to carry particular qualifying calls, either by dialing 10XXX/101XXXX or other necessary carrier access codes to reach the carrier of choice.
- c. The Company will follow the interim ILP procedures described below during the ILP transition period following availability in the exchange.
- Customers will be provided a list of participating ILP carriers upon request. Customers desiring additional information of participating ILP carriers, will be provided with the carriers telephone number (if provided by the carrier).

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PRIMARY INTEREXCHANGE CARRIER ACCESS

A. Presubscription (Continued)

2. IntraLATA (Continued)

- d. The Company will investigate claims from customers that a carrier submitted an ILP PIC change request without appropriate authorization from the customer.
- e. A Customer will be billed a nonrecurring charge for ILP PIC changes, except as set forth below:
 - There will be no charge for an initial ILP PIC change made in each exchange for ninety (90) days following the availability of ILP in the exchange.
 - Subsequent to the ninety (90) day Transition Period, there will be no charge for an initial ILP PIC change made by new service customers during the first thirty (30) days following the availability of ILP in the exchange.
 - The nonrecurring charge for an ILP PIC change is set forth in Section (6) below.
 - Instances where the end-user changes both the intraLATA and interLATA PIC to the same IC on the same order, only the interLATA PIC charge will apply.

<u>PIC Change Charge</u>	<u>Non-Recurring</u>
Per line or trunk	\$10.00

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PRIMARY INTEREXCHANGE CARRIER ACCESS

A. Presubscription (Continued)

2. IntraLATA (Continued)

- g. The Company will notify potential carriers thirty (30) days prior to the initial availability of presubscription in specific market areas. Carriers will have the option of participating in all market areas or in a specific market area.

3. Unauthorized PIC Change

If an IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., an end user), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party; then:

- The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.
- The Unauthorized Presubscription Change Charge as set forth below will apply to the IC that requested the unauthorized PIC change. This charge is applied in addition to the PIC change charge set forth in preceding Section 1.b.(6)

Unauthorized PIC Change Charge

Non-Recurring

Per Line or Trunk

\$25

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CONSTRUCTION CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

LINE EXTENSIONS

A. Application

The Company will build extensions to plant to serve bona fine subscribers as outlines below.

B. Charges

Charges will be calculated on an individual case basis.

1. When the actual cost of the extension has been determined, the subscriber's payment will be recomputed. If the original payment was greater than the amount computed on the basis of actual cost the Company will refund the difference. If the original payment was less than the amount computed on the basis of actual cost the Company will require any additional payment from the subscriber.
2. The routing of all extensions will be determined by the Company.
3. Applicants may contribute labor and/or materials to the construction of an extension. Materials so contributed must conform to the Company's construction standards.
4. All extensions built in accordance with this schedule will be owned and maintained by the Company.
5. Payments for line extension charges are not refundable.

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MASHELL TELECOM, INC.
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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

RULES AND REGULATIONS

A. General

1. Customer-provided circuitry and terminal equipment may be connected at the Customer's premises to facilities furnished by the Company for use with exchange service in compliance with Part 68, Subpart B of the Federal Communication Commission Rules and Regulations as in effect June 1, 1997.
2. The General Rules and Regulations contained in this Price List apply. In any instance where the Price List of the Company conflicts with the effective order of the FCC, the FCC order will have precedence.

B. Responsibility of the Customer

1. A Customer must make application to the Company before connecting Customer-provided terminal equipment, protective circuitry, data equipment, or communications systems, to the exchange and message toll network. Such application may be made verbally prior to the desired in-service date and shall include the following:
 - a. The type and manufacture of each item of equipment of the FCC registration number and ringer equivalence number of the registered terminal equipment or registered protective circuitry.
 - b. The number of access services desired.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

RULES AND REGULATIONS (Continued)

B. Responsibility of the Customer (Continued)

2. Upon notification from the Company that the Customer-provided equipment is causing or is likely to cause harm, the Customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
3. The Customer will be responsible for the payment of charges for service calls by Company employees to the Customer's premises where a service difficulty or trouble report results from Customer-provided equipment.
4. The Customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, installation charges, minimum charges, reimbursement for loss or damage to Company facilities, and maintenance of service charges as may apply.
5. An access-line Customer must subscribe to, and be capable of providing operation for, sufficient quantities of access lines to provide adequate access to his Customer provided equipment in accordance with accepted communication industry standards.
6. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

RULES AND REGULATIONS (Continued)

B. Responsibility of the Customer (Continued)

6. a. For purposes of identification, Customers to telephone service who transmit recorded public announcement over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- b. Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding conditions.
- c. Non-published telephone service will not be furnished for use with recorded public announcements.
- d. Failure to comply with the provisions of this Price List and those of WAC 480-120-088 shall be cause for termination of the service.

C. Responsibility of the Company

1. The technical criteria relative to provision of Customer-provided systems and equipment is as set forth in Part 68 of the FCC Rules and Regulations.
2. The Company shall not be responsible to the Customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any Customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will notify a Customer in advance of changes in technical criteria, operations or procedures which might affect Customer-provided equipment or systems.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

RULES AND REGULATIONS (Continued)

C. Responsibility of the Company (Continued)

3. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications systems or equipment.

CONNECTION TO COMPANY FACILITIES VIA PROTECTIVE CIRCUITRY

- A. Customer-provided terminal equipment and not conforming with Part 68 of the Federal Communications Commission Rules and Regulations may be connected to Rainier Connect, Inc. facilities for telecommunications service via protective circuitry provided by the Company.
- B. The utility shall not be responsible for the through transmission of signals generated by Customer-provided equipment or systems or for the quality of, or defects in such transmission, or the reception of signals by Customer-provided equipment or systems.

CUSTOMER-OWNED INSIDE WIRE

A. General

1. Premises inside wire and jacks associated with residence and business line Exchange Telephone Services shall be provided by the Customer.
2. When the Customer, or someone on the Customer's behalf, provided, maintains or attempts to provided or maintain inside wire, the Customer shall indemnify and hold the Company harmless from any and all liability for damages to property or death of or injury to any person or persons directly or indirectly arising out of or caused, in whole or in part, by the Customer's acts or those of anyone acting on the Customer's behalf.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CUSTOMER-OWNED INSIDE WIRE

B. Responsibility of the Customer

1. The installation of inside wire and jacks must be in accordance with all FCC, National Electrical Safety Codes, and any other applicable requirements.
2. The Customer assumes the risk of loss of service, damage to property or death to or injury of the Customer or anyone acting on behalf of the Customer with regard to maintenance of inside wire and jacks.
3. In those instances where the Company makes a repair visit to the Customer's premises and the service difficulty or trouble results from inside wire or jacks the Customer is responsible for payment of the repairs made.

C. Violation of Regulations

1. Where any inside wire and jacks have been installed or any inside wire and jacks have been maintained by the Customer in violation of the technical standards referenced in paragraph D. herein the Company will promptly notify the Customer of the violation and will take such immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CUSTOMER-OWNED INSIDE WIRE (Continued)

C. Violation of Regulations (Continued)

2. The Customer shall discontinue use of the inside wire and jacks or correct the violation and notify the Company in writing within 10 days after receipt of such notice that the violation has been corrected.
3. Failure of the Customer to discontinue such use or to correct the violation will result in the suspension of the Customer's service until such time as the Customer complies with the provisions of the Price List.

OPERATOR ASSISTANCE

- A. A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified for local exchange service, surcharges as specified in this section will apply:
- B. Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

OPERATOR ASSISTANCE (Continued)

- C. Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange carrier with or without the assistance of an operator.
- D. Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- E. Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- F. Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.
- G. General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.
- H. Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.
- | | |
|----------------------|--------|
| Third Number Billing | \$1.00 |
| Collect Calling | \$1.00 |
| Person to Person | \$3.00 |
| Station to Station | \$1.25 |
| General Assistance | N/C |
- I. Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

OPERATOR ASSISTANCE (Continued)

1. Busy Line Verification and Interrupt Service (Continued)

- a. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- b. Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests information.
- c. Rates: Rates for Busy Line Verification and Interrupt Service will apply under the following circumstances:
 - (1) The operator verifies that the line is busy with a call in progress.
 - (2) The operator verifies that the line is available for incoming calls.
 - (3) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request:

Busy Line Verification	\$2.00
Busy Line Verification with Interrupt	\$2.50

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By: Mark Carrier Title: Manager, Support & Regulatory Affairs

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CANCELLING
ORIGINAL SHEET NO. 125

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

PROMOTIONAL OFFERINGS

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this Price List. Rates quoted in response to such competitive requests may be different than those specified for such services in this Price List. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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MASHELL TELECOM, INC.
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PROMOTIONAL OFFERINGS – CUSTOM CALLING

(D)

(D)

1. The company will waive the service change fee described on Sheet No. 109 for any Custom Calling Feature described on Sheets No. 74 and 75 or Advanced Custom Calling (CLASS) Feature described on Sheet No. 77 which is ordered between the promotional dates of July 1, 2004 and August 31, 2004.

(N)

(N)

Issued: June 17, 2004 Effective: July 1, 2004

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

PROMOTIONAL OFFERINGS- LOCAL EXCHANGE ACCESS LINE SERVICE

(D)

(D)

1. The Company will waive Service Connection Charges described on Sheet No. 109 for any residential or business line ordered between the promotional dates of August 12, 2004 and August 15, 2004.

(N)

(N)

Issued: June 17, 2004

Effective: August 12, 2004

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

PAYPHONE SERVICE

A. GENERAL

Payphone Service is available to Payphone Service Providers where Company equipment, facilities, and operating conditions permit.

B. DEFINITIONS

1. Billed Number Screening – The term “Billed Number Screening” means a service which allows the Customer to identify to the Company that they will not accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third-number billed calls, collect calls, or both.
2. Originating Line Screening (OLS) – The term “Originating-Line Screening” means a service which enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted.

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

PAYPHONE SERVICE

B. Definitions (Continued)

2. (Continued) calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access Price List, when facilities and service are available.
3. Payphone – The term “Payphone” means a coin or Coinless instrument provided in a public place where the Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call, or (4) calling collect.
4. Payphone Service Provider – The term “Payphone Service Provider” means an entity that provides telecommunications service by a Payphone connected to the public switched telecommunications network through Payphone Service ordered from this Schedule and is sometimes referred to in this Schedule as “Customer.”
5. Selective Class Call Screening – The term “Selective Class Call Screening” means a service which enables the Payphone Service Provider to restrict outgoing operator handled calls, placed over the Company’s network, from the service point to only those calls which are charges to a called telephone, a third number or a calling card.

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CANCELLING
ORIGINAL SHEET NO. 222

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

PAYPHONE SERVICE

C. RATES AND CHARGES

	Recurring Monthly Rate
Payphone Service	\$ 25.00

ADDITIONAL FEATURES – Available only with Payphone Service.

Coin Supervision Additive Service	\$ 2.50
Selective Class Call Screening	\$ 1.75
Originating-Line Screening	**
Billed Number Screening	**

**See Price List FCC No. 5 of National Exchange Carrier Association, Inc.

	Set Up Charges
Special Number Assignment (per number)	\$ 25.00

	Per Report Rate
Reports – List of the telephone numbers (ANIs) of Payphones, per Interexchange Carrier per report	\$ 25.00

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MASHELL TELECOM, INC.
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PAYPHONE SERVICE

D. CONDITIONS

1. Payphone Service is an exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the Customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are the property of the Company and are maintained by the Company. Payphone Service provides access to and from the public switched telecommunications network for long distance service and local calling.
2. A maximum of one Payphone may be connected to any one Payphone Service access line.
3. General Rules and Regulations found in this Price List are applicable to the provisions of Payphone Service.
4. A Payphone may be connected to Company facilities only through Payphone Service ordered under this Schedule.
5. Payphone Service does not include a directory listing. If ordered by the Customer, one or more directory listings will be provided under the provisions governing the furnishing of listings for business subscribers.
6. A Network Interface Device (NID) will be installed at a location determined by the Company which is accessible to the Payphone Service Provider. The NID is a Company-selected protector including a Company-selected jack or its equivalent. It is the point of connection between the Company-owned wiring and wiring owned by the Payphone Service Provider. If a Customer desires

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PAYPHONE SERVICE

D. CONDITIONS (Continued)

6. (Continued) installation of the NID in a location other than that determined by the Company, the Company will attempt to accommodate the Customer if the alternate location is practical, allows the Company unrestricted access the NID and the Customer pays the additional costs of installation, if any, in advance.
7. Where the Customer is not the owner of the premises on which the Payphone Service access line is to be installed, the Customer is responsible, at its sole expense, for obtaining for the Company the legal right, in form and substance satisfactory to the Company, to install its facilities and equipment on the premises. The Customer shall indemnify and hold the Company harmless from and against any and all claims (including, but not limited to, reasonable attorney's fees incurred in connection with any such claim) by the premises owner or any third party arising, in whole or in part, from the Customer's or Company's installation or maintenance of its respective facilities on the premises to which Payphone Service is furnished pursuant to this Schedule, except to the extent such claim arises from the Company's gross negligence or willful misconduct.
8. The company shall not be liable for shortages of coins collected and deposited at the Payphone Service Provider's equipment.

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MASHELL TELECOM, INC.
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PAYPHONE SERVICE

D. CONDITIONS (Continued)

9. The Company, and its directors, officers, employees and agents, shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation or other entity, including, but not limited to the Customer, for any loss or damage caused by any act or omission of the Company, its directors, officers, employees and agents, in the design, development, installation, testing, maintenance, supervision or provision of Payphone Service other than an act or omission constituting gross negligence or wanton or willful misconduct.

The Company's liability to any person, corporation or other entity, including, but not limited to the Customer for any loss or damage shall not exceed an amount equal to the prorated portion of the Company's applicable rates for Payphone Service provided by the Company to the Customer for the time such interruption to service continues after notice by the Customer to the Company. In no event shall the Company, and its directors, officers, employees and agents be liable for any indirect, incidental or consequential damages, including, but not limited to lost profits.

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MASHELL TELECOM, INC.
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PAYPHONE SERVICE

D. CONDITIONS (Continued)

9. (Continued) The Company, and its directors, officers, employees and agents shall not be liable or responsible for any damage, direct or indirect, suffered by the Customer or any other person or entity when such damage is attributable in any way to the equipment attached by the Customer or other person or entity to Company facilities or for failure or interruption in any facilities or service provided by any person or entity other than the Company.

The rates for Payphone Service, and the components thereof, that are provided under this Price List have been established expressly in reliance upon this limitation of liability.

Payphone Service, and the components thereof, is intended solely for the benefit of the Payphone Service Provider and the provision of such service by the Company shall not be interpreted, construed or regarded, either expressly or impliedly, as being for the benefit of or creating any Company obligations toward any person or entity other than the Payphone Service Provider.

10. Off-premise extensions to a Payphone Service Provider are not permitted.
11. The Multiline business Subscriber Line Charge, found in the interstate access Price List (NECA Price List FCC No. 5), is applicable to all Payphone Service lines.

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PAYPHONE SERVICE

D. CONDITIONS (Continued)

12. Special Number Assignment is available where technically feasible and requested numbers are available at the company's discretion within currently operating number groups. Supercedure of service to an existing number shall not be considered to constitute Special Number Assignment.
13. The Payphone Service Provider shall not, directly or indirectly, state or infer that it is in business with or has any business relationship with the Company, except strictly as a purchaser of services offered under this Schedule.
14. Unless the Customer request otherwise, each Payphone Service furnished pursuant to this Schedule will not be arranged for International Call Blocking. Upon request by the Customer, Payphone Service furnished pursuant to this Schedule will be arranged for International Call Blocking. For a description of International Call Blocking and the terms and conditions that apply thereto, see Price List F.C.C. No. 5 of the National Exchange Carrier Association, Inc. ("NECA"). In instances which Payphone Service is arranged for International Call Blocking at the Customer's request, the Customer shall indemnify and hold harmless the Company for and against any and all claims (including, but not limited to, reasonable attorney's fees incurred in connection with any such claim) arising from the inability of any person to originate an international call from the Payphone.

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PAYPHONE SERVICE

D. CONDITIONS (Continued)

15. Minimum charges for Payphone Service shall apply when the entire service associated with any Payphone Service is discontinued within one calendar month of the service establishment date. The minimum charge will consist of one month's service and feature rates and the non-recurring charges.
16. The Company may dispatch an employee to check a trouble report for a Payphone if central office line testing is inconclusive or unavailable. The Company shall dispatch an employee within standard operating parameters for all costs incurred by the Company, including time and materials, for visits by any Company employee to the vicinity of the premises at which Payphone Service is installed when a service difficulty or trouble report is made by the Customer related to a Customer's Payphone and the trouble is not attributable to the Company's facilities.
17. Unless otherwise specified in this Schedule, Payphone Service will have the same Company-provided repair services available to it as the Company provides to its own payphones.
18. The particular functions available as part of the Additional Features are dependent upon the installed capabilities of the Company's service central office and operating conditions, and such functions will be provided in accordance with the Company's normal operating procedures. The Company shall have no responsibility for the actual collection or return of coins deposited into a customer-owned pay telephone or a loss related to us or failure of

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PAYPHONE SERVICE

D. CONDITIONS (Continued)

18. (Continued) an Additional Feature to perform. In the event of a failure or malfunction of the Additional Feature or any function thereof, the Company's liability shall be limited to refunding to the Customer the amount paid by the Customer to the Company for the Additional Feature for the period of time during which the Additional Feature was impaired.
19. Payphone Service does not include functionalities provided by an operator services provider, such as coin rating, coin refund, repair referral and operator call screening. These functionalities are the responsibility of the Customer, and the Company shall have no liability with respect thereto.
20. It shall be the responsibility of the Customer to designate the Interexchange Carrier to which a Payphone Service access line is to be presubscribed for purposes of completing interLATA calls. If and when intraLATA interexchange presubscription becomes available from the Company, it shall also be the responsibility of the Customer to designate the Interexchange Carrier to which a Payphone Service access line is to be presubscribed for purposes of completing intraLATA interexchange calls. Applicable charges specified elsewhere in this Price List and in Price List F.C.C. No. 5 of the National Exchange Carrier Association, Inc. shall apply to changes of presubscribed Interexchange Carrier, unless initiated by the Company.

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PAYPHONE SERVICE

D. CONDITIONS (Continued)

22. The monthly rates for Payphone Service set forth in this Schedule are for local exchange service only.

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER
("CUSTOMER")

1. The Customer shall be responsible for the installation, operation and maintenance of the Payphone, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.
2. The Payphone, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped and/hearing impaired persons.
3. The Customer, shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including, but not limited to, any directory assistance or operator service calls.

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PAYPHONE SERVICE

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER (“CUSTOMER”)
(Continued)

4. Customers are responsible for any federal, state or local taxes on the Payphone or calls made from that Payphone.
5. The Payphone must be registered in compliance with Part 68 of the FCC’s Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:
 - a. Must be able to access the operator at no charge and without using a coin.
 - b. Must be able to access Directory Assistance.
 - c. Must be able to complete local and toll calls.
 - d. Must be able to access 911 emergency service at no charge and without using a coin.
 - e. Must be able to access toll free 800/888 Service at no charge and without using a coin.
 - f. Where such access is available, must allow any person using the Payphone to reach their preferred Interexchange Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10XXXX and 101XXX.

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PAYPHONE SERVICE

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER (“CUSTOMER”)
(Continued)

- g. Must provide two-way service (except in hospitals, libraries and other similar public facilities) and must not charge for incoming calls.
 - h. If coin operated, the Payphone must return coins to the caller in case of an incomplete call and must be capable of receiving nickels, dimes and quarters.
6. Instruments must be labeled or there must be posted in close proximity to the instrument, information including:
- a. Name, address and (local or toll free) telephone number of the Payphone Service Provider;
 - b. Procedure for reporting service difficulties and method of obtaining refunds;
 - c. A statement that the instrument is not owned by the Company and that charges for calls made on the instrument are not regulated;
 - d. Dialing instructions including, but not limited to the method by which the caller may obtain an accurate quote of rates, fees and surcharges.
 - e. Operational characteristics such as pre-pay or post-pay;

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PAYPHONE SERVICE

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER (“CUSTOMER”)
(Continued)

6. (Continued)

- f. Emergency dialing information including dial tone first, coin-free 911 or other emergency access.
- g. Where calls are timed, the time limits per call.
- h. The Notice required by WAC 480-120-141(4).
- i. The rate for local calls.

- 7. Customers who elect not to subscribe to Selective Class Call Screening will be fully responsible for all calls billed to Customer’s Payphone Service line. The Company shall have no responsibility to adjust any such charges and/or release Customer from paying any such charges. Customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to Customer’s Payphone Service line.

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PAYPHONE SERVICE

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER (“CUSTOMER”)
(Continued)

8. The Customer is responsible for compliance with the FCC’s Rules and Regulations and the Commission’s Rules and Regulations regarding the use of Payphones.
9. The Customer shall inform the Company of the location of each of its Payphones.
10. The Customer is responsible for the installation, operation and maintenance of any of its Payphones used in connection with Payphone Service.
11. The Customer shall be responsible for any and all loss of, or damage to, Payphone Service facilities constituting the NID and drop and related ancillary equipment furnished by the Company on or adjacent to the premises to which the Payphone Service is provided, regardless of whether such damage is caused by the Customer, the location provider or the public.
12. The Customer shall have sole responsibility for ensuring that each of its Payphones connected to Payphone Service furnished by the Company is compatible with the Company’s Payphone Service and any ordered Additional Features.

F. VIOLATION OF REGULATIONS

1. Where any Payphone is in violation of this Price List, the Company will take whatever action is necessary to protect the network and will promptly notify the Customer in writing of the violation.

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PAYPHONE SERVICE

F. VIOLATION OF REGULATIONS (Continued)

2. The Customer shall discontinue use of the Payphone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
3. Failure of the Customer to discontinue such use or to correct the violation will result in the suspension of service until such time as the Customer complies with the provisions of this Price List.

G. SERVICE CATEGORY

Payphone Service shall be provided as either Implemented Payphone Service or Central Office (CO) implemented Payphone Service. It shall be the Customer's sole responsibility to clearly and unambiguously identify to the Company whether the service it desires is Instrument Implemented or (CO) Implemented Payphone Service and to specify the desired Additional Features, if any. The Company shall have no liability for and Customer shall hold Company harmless from any and all damages or loss caused by or attributed in any way to Customer's failure to accurately and unambiguously identify the type of service category requested.

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PAYPHONE SERVICE

G. SERVICE CATEGORY (Cont.)

1. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a Customer provided Payphone. All attachments of a Customer provided Payphone to the network must be made pursuant to the rules and regulations set forth in this Price List and as required by State and Federal commissions. Only Payphone Service is required. The Payphone provides the features and functionalities desired by the Customer.

2. Central Office (CO) Implemented Payphone Service

a. CO Implemented Payphone Service provides coin signaling. It is a line side connection from the local exchange switch to the NID. Coin Supervision Additive Service must be ordered with the Payphone Service to complete CO Implemented Payphone Service.

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PAYPHONE SERVICE

G. SERVICE CATEGORY (Continued)

2. (CO) Implemented Payphone Service (Cont.)

b. Features of Coin Supervision Additive Service are additives to the operation of the Payphone Service line. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision (collectively provided as Coin Supervision Additive Service). The Company does not offer operator services. Features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone Service Provider.

- (1) Answer supervision provided signaling on the line notifying the line that the called party has answered.
- (2) Coin control provides an electrical signal on a CO Implemented Payphone Service Line indicating to the Payphone to collect or return coin(s) to the calling party.
- (3) Coin supervision indicates to an operator service provider the number and denomination of coins deposited based on information provided by the Payphone.

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PAYPHONE SERVICE

G. SERVICE CATEGORY (Continued)

- c. Selective Class of Call Screening treatment enables the Customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charges to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the Customer's option where such facilities are available.

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PAYPHONE SERVICE

G. SERVICE CATEGORY (Continued)

- d. Validation may be performed through Originating-Line Screening (OLS). OLS enables Customers to determine whether there are billing restrictions on exchange access lines from which a call originates. OLS service delivers codes on operator assisted calls made from aggregator locations to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the interstate access Price List.
 - e. Coin Supervision Additive Service and its component parts are provided by the Company only to the extent available from the Company's facilities. It shall be the responsibility of the Payphone Service Provider to assure technical and operational compatibility of the Payphone with the features offered by the Company.
3. Special Number Assignment is a specific number requested by the Customer. This service is available where facilities are accessible and it is technically feasible to provide. This feature is an additive to the CO Implemented Payphone Service or to the Instrument Implemented Payphone Service.

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DIGITAL SUBSCRIBER LINE SERVICE

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DIGITAL SUBSCRIBER LINE SERVICE

A. GENERAL

Digital Subscriber Line (DSL) Service provides transmission services over local exchange service copper facilities that can be used for simultaneous voice and data communications. DSL Service utilizes equipment, located at the Customer's premises, and Company-provided equipment, at the Company Central Office, to allow the Company to accept traffic from the Customer and then separate and send bi-directional voice and data transmissions to the appropriate, separate voice and data networks. The DSL Service is dependent on, among other things, the compatibility of the Customer premise equipment (CPE) with the Company-provided equipment.

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MASHELL TELECOM, INC.
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DIGITAL SUBSCRIBER LINE SERVICE

A. GENERAL (CONT.)

1. Symmetric Digital Subscriber Line (SDSL) Access Service provides the customer the ability to transmit data to (upstream rate) and receive data from (downstream rate) a DSL Access Service Connection Point at the same speed using the Telephone Company's existing local exchange facilities. SDSL can be utilized for both voice and data transmissions over the Customer's line. SDSL is available in the following speeds: **(T)**
 - a. Maximum downstream speed of up to 256 Kbps (i.e., from the Central Office down to the Customer's location) and maximum upstream speed of up to 256 Kbps (from the customer's location to the Central Office).
 - b. Maximum downstream speed of up to 512 Kbps (i.e., from the Central Office down to the Customer's location) and maximum upstream speed of up to 512 Kbps (from the Customer's location to the Central Office).

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DIGITAL SUBSCRIBER LINE SERVICE
(Continued)

A. GENERAL (continued)

- (D)**
2. The maximum peak speeds described above are not guaranteed by the Company. The actual transmission speed achieved by the Customer will often be less than the maximum upstream or downstream speed due to factors including, but not limited to, loop length, condition of the facilities, equipment used by the Customer and limitations in the Service Provider's network. **(T)**
3. DSL Service will be furnished where suitable facilities exist as determined by the Company. In addition, DSL Service will be furnished only where the Customer obtains Customer premise equipment when the Company determines is compatible with the Company-provided equipment. **(T)**

B. CONDITIONS

1. Undertaking of the Company

The Company will provide DSL Service as follows:

- a. The Company will determine if the Customer's local exchange service line is suitable for use with DSL Service. Service will not be provided on lines that the Company determines are not suitable for DSL Service or on lines that produce interference with other services provided by the Company.

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DIGITAL SUBSCRIBER LINE SERVICE
(Continued)

B. CONDITIONS (Continued)

- b. The Company, after determining if the local exchange service line is suitable for DSL Service, will notify the Customer if any additional Customer premise equipment is necessary to support DSL Service. All Customer premise equipment must meet standards set by the Company to be compatible with Company-provided equipment.
- c. The Company will provision and maintain DSL Service from the Central Office to the Point of Termination at the Customer's premise.

2. Obligations of the Customer

In addition to the regulations described in other sections of this tariff, the following provisions apply to DSL Service:

- a. The Customer is responsible for providing the company with the necessary information to provision DSL Service (e.g., Customer name, telephone number and premises addresses; billing name and address when different from the Customer name and premises address; Customer contact name and telephone number and the contact name and telephone number of the Service Provider with which the Customer's DSL Service will interconnect).
- b. The Customer is responsible for obtaining all required Customer premise equipment (CPE), which is compatible with DSL Service. DSL Service will be disconnected if the Customer attaches CPE which is not compatible with Company-provided equipment.

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DIGITAL SUBSCRIBER LINE SERVICE

(Continued)

B. CONDITIONS (Continued)

2. Obligations of the Customer (Continued)

- c. As used in this Schedule, the term "Service Provider" refers to a business entity providing internet connection service to retail Customers, but does not include business entities providing telecommunications service, including, but not limited to, telephony over the Internet.
- d. Service will be provided only to the extent and at such times as Company-supplied equipment is available.
- e. The Company may disconnect DSL Service if it interferes with other services provided by the Company regardless of the source of interference.
- f. SDSL service requires a minimum service period of one year.
- g. DSL service will only be provided to customers who also maintain local phone service with the Company consisting of at least one Local Exchange Access Line provisioned over the same copper pair as the DSL service. The monthly rates for such Local Exchange Access Line will be in addition to the rates for DSL service.

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C. RATES AND CHARGES

Following are the monthly rates and nonrecurring charges for DSL Service:

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SECOND REVISED SHEET NO. 344.1
CANCELLING
FIRST REVISED SHEET NO. 344.1

PRICE LIST NO. 4

MASHELL TELECOM, INC.
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DIGITAL SUBSCRIBER LINE SERVICE
(Continued)

C. RATES AND CHARGES (CONT.)

Following are the monthly rates and nonrecurring charges for DSL Service (Cont.):

1.1 SDSL Service (Per local exchange service line)

	<u>*Monthly Rate</u>	<u>Nonrecurring Charge</u>	
256 Kbps Downstream, 256 Kbps Upstream	\$30.95	\$99.95	(R)
512 Kbps Downstream, 512 Kbps Upstream	\$30.95	\$99.95	(R)
			(D)
			(D)

*Amounts exclude residential or business local line charges, internet service charges and applicable taxes. (T)

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL SUBSCRIBER LINE SERVICE
(Continued)

C. RATES AND CHARGES (Continued)

2. Contract Rates

Following are the discounted monthly rates for Customers committing to a one-year contract for DSL Service.

	<u>*Monthly Contract Rate</u>	<u>Nonrecurring Charge</u>	(D)
a. SDSL Service			(D)
256 Kbps Downstream, 256 Kbps Upstream	\$30.95	\$99.95	(D)
512 Kbps Downstream, 512 Kbps Upstream	\$30.95	\$99.95	(D)

*Amounts exclude residential or business local line charges, Internet service charges and applicable taxes.

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CANCELING
FIRST REVISED SHEET NO. 346

PRICE LIST NO. 4

MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

DIGITAL SUBSCRIBER LINE SERVICE
(Continued)

C. RATES AND CHARGES (Continued)

- a. If the Customer terminates service prior to fulfilling the contract term, the Customer will be liable for the difference between the contract rate and the normal undiscounted monthly rate from the date service was initiated to the date service was terminated.
- b. Upon termination of the 12-month contract customers will be converted to the month-to-month rates as outline on Original Sheet No. 344. (M)
(M)

(M) Moved from Sheet No. 347

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FOURTH REVISED SHEET NO. 347
CANCELING
THIRD REVISED SHEET NO. 347

PRICE LIST NO. 4

MASHELL TELECOM, INC.
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DIGITAL SUBSCRIBER LINE SERVICE
(Continued)

D. PROMOTIONAL OFFERINGS

1. The Non-recurring installation charge described on Sheets No. 344.1 and 345 will be waived for customers ordering DSL service during the promotional period of July 1, 2005 through August 31, 2005 inclusive.

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(C)

(K)
(K)

(K) Moved to Sheet No. 346

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. DESCRIPTION

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the Customer premises facility, utilizing the public switched network. ISDN distributes voice, data, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. DEFINITIONS

Basic Rate Service (BRS)

BRS consists of up to three distinct channels on one pair of wires: one or two B (Bearer) Channels and one D (Delta) Channel. BRS is compatible with National ISDN 1 and includes circuit switched voice and circuit switched data capability.

B (Bearer) Channel

The B-Channel carries circuit-switched voice and/or data communications at speeds up to 64 kbit/s, from the Customers premises, over the loop facility, to the central office.

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MASHELL TELECOM, INC.
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. DEFINITIONS (Continued)

B-Channel Circuit-Switched Data

Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

Circuit-Switched Service

Circuit-switched service provides the capability of voice and originating and receiving voice and data calls over the public switched network. Information is transmitted over a 64 kbps voice and "B" channel. A circuit-switched call ties up network/system resources for the duration of the call.

Call Appearance

A Call Appearance (CA) is the position(s) on a terminal to which numbers are assigned. A Directory Number can be shared by more than one ISDN terminal. The quantity and/or position of Call Appearances for the Primary Directory Number (PDN), Secondary Directory Numbers (SDN), Analog Call Appearances (ACA) and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. DEFINITIONS (Continued)

D (Delta) Channel

The C-channel carries signaling and/or packet data information, at speeds up to 16 kbit/s on BRS, and signaling only information up to 64 kbit/s for PRS, from the Customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

D Channel Packet-Switched Data

The X-25 Logical Circuit Call allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a single D-channel.

Digital Subscriber Loop

The ISDN basic rate interface loop from the Central Office to the Customer's premises.

Primary Rate Service (PRS)

PRS has a capacity of 1.544 megabits per second (Mbit/s) and has multiple channels: 23 B-channels, and one D-channel, and is also known as 23 B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbit/s.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. TERMS AND CONDITIONS

1. General

- a. The Customer or the Customer's authorized agent will be responsible for the procurement of associated Customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the Customer.
- b. Basic Rate Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added.
- c. Toll charges will apply as incurred by the Customer, in addition to the ISDN service rates.
- d. Company shall terminate ISDN Services at the Company network interface.
- e. The Customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire not owned by the Company, and COE that the Customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service. Should the Customer request the Company to perform work on Customer's inside wiring and/or CPE, the charges outlined in Sheets 306-307, Section C. 4. Applications-Time and Material Charge shall apply.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. TERMS AND CONDITIONS (Continued)

1. General (Continued)

- f. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the Customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the Customer and the Company shall have no liability of any kind.
- g. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the Customer obsolete or require modification or alteration of such Customer's equipment or systems, or otherwise affect its use or performance.
- h. Service is offered where facilities and equipment are available.
- i. Customer requests requiring ISDN features not offered by the Price List will be considered on an individual case basis.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. TERMS AND CONDITIONS (Continued)

2. Availability

- a. The rates and charges specified for Single Line ISDN Service are applicable only to Customers whose serving central office has been identified by the Company as having ISDN available. Customers whose serving central office has not been identified as having ISDN available will have rates and charges determined on an individual case-by-case basis.
- b. Single Line ISDN Service may be provided to Customers from a central office other than their normal serving office depending on available facilities.
- c. Service is offered where facilities and equipment are available.
- d. Some service are not available and/or compatible with ISDN.
- e. D-Channel Packet-Switched Data and Primary Rate Service (PRS) will be offered when available.

3. Indemnification

- a. The Customer shall indemnify and hold the Company, its directors, officers, employees and agents harmless from any and all claims, losses, liabilities, damages and lawsuits brought by any person or entity and arising, in whole or in part, out of Customer's breach of this Price List. Indemnification shall include, but is not limited to, costs and attorney's fees.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. TERMS AND CONDITIONS (Continued)

3. Indemnification (Continued)

- b. Customer is responsible for the content of communications. Where Customer's negligence or wrongful actions in using the service provided under this Price List result in any claim or legal action brought by any person or entity for any reason, including but not limited to patent infringement, violation of copyright or misappropriation or misuse of intellectual property of any nature, Customer shall indemnify and hold the Company, its directors, officers, employees and agents harmless from any and all claims, losses. Liabilities, damages and lawsuits brought by any person or entity and arising in whole or in part, out of Customer's use of the service.

4. Protection of the Network

- a. The Company has the right and option, but not the duty, to check the output of any equipment used in the transmission of signals, to or from the Customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as Customer provided equipment.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. TERMS AND CONDITIONS (Continued)

4. Protection of the Network (Continued)

- b. When it detects a problem the Company will notify the Customer of any deviation from the authorized transmissions or specifications established in provision of the service. The Company has no duty to inspect for such unauthorized transmissions or specifications, but may do so from time to time to protect Company property.
- c. Upon notification by the Company that unauthorized transmissions are present due to Customer equipment or facilities, the Customer or Customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. THE COMPANY SHALL NOT BE LIABLE FOR AND DISCLAIMS LIABILITY FOR LOSSES INCLUDING BUT NOT LIMITED TO LOST PROFIT WHICH MIGHT BE INCURRED AS A RESULT OF DISCONNECTING THE SERVICE.

5. Disclaimer of Warranties

THE COMPANY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO LOST PROFITS AND LOSS, DAMAGE, OR EXPENSE DIRECTLY OR INDIRECTLY ARISING FROM THE CUSTOMER'S USE OF OR INABILITY TO USE THIS SERVICE OR EQUIPMENT, EITHER SEPARATELY OR IN COMBINATION WITH OTHER SERVICES OR EQUIPMENT. THE RATES AT WHICH SINGLE LINE ISDN AND PRIMARY RATE SERVICE AND THE COMPONENTS THEREOF, AS PROVIDED, HAVE BEEN ESTABLISHED IN EXPRESS RELIANCE UPON THIS LIMITATION OF LIABILITY.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. TERMS AND CONDITIONS (Continued)

6. Liability

- a. The Company's liability for civil damages to the Customer or any person for interruption or failure of service shall be limited by the terms set forth in this section and in any other sections of this Single Line ISDN or Primary Rate service (or components thereof) by the Company.
- b. The Company, and its directors, officers, employees and agents, shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation or other entity for any loss or damage caused by any act or omission of the Company, its directors, officers, employees and agents in the design, development, installation, testing, maintenance, supervision or provision of Single Line ISDN or Primary Rate service other than an act or omission constituting gross negligence or wanton or willful misconduct.

Except for gross negligence, and/or wanton or willful misconduct, the Company's liability to any person, corporation or other entity for any loss or damage shall not exceed an amount equal to the prorated portion of the Company's applicable rates for the Single Line ISDN or Primary Rate service or facilities provided by the Company to the Customer for the time such interruption to service or facilities continues, after notice by the Customer to the Company. No allowance shall be made if the interruption is due to the negligence, gross negligence and/or wanton or willful misconduct of the Customer.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. TERMS AND CONDITIONS (Continued)

6. Liability (Continued)

- c. Except for Company acts or omissions constituting gross negligence or wanton or willful misconduct, the Company, and its directors, officers, employees and agents, shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects or data errors in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of Customer-provided facilities or equipment or the facilities of another telecommunications company.

7. Contract

Each Customer, who is not subscribing to Single Line ISDN Service or Primary Rate Service, will be required to sign a contract for the furnishing of ISDN service not provided under this Price List. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms.

8. Waiver of Nonrecurring Charges

Non-recurring charges for ISDN services may be waived or modified for specified periods of time as part of a promotional campaign by the Company.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE

Single Line ISDN Service is compatible with National ISDN 1 and includes circuit-switched voice, circuit-switched data and packet functionality.

1. Features and Functions

Two sets of features are being offered: One for "voice" and one for "data." Because of CPE selected by the Customer or the Customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The feature sets are as follows:

a. Voice Features

(1) Standard Features and Functions

The standard features and functions support two terminals per BRS.

Additional Functional Calls

This feature allows up to five appearances of the Primary Directory Number of Additional Directory Numbers on the same terminal. If this feature is selected, the Primary Directory Number or Additional Directory Numbers cannot appear on any terminal.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(1) Standard Features and Functions (Continued)

Call Exclusion

This feature has three options:

(i) Automatic Exclusion

This option allows a user to restrict other users sharing a Directory Number to bridge onto an active call or retrieve a held call. This option is automatically invoked as user goes off-hook to receive or place a call.

(ii) Automatic Exclusion with Privacy Release

This option allows a user to allow other users that share a restricted Directory Number to bridge onto an active call or to retrieve a held call. This is activated by pressing a feature button before dialing or during a call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(1) Standard Features and Functions (Continued)

Call Exclusion (Continued)

(iii) Non Exclusion

This option allows the users of a Shared Directory Number to bridge onto an active call or to retrieve a held call. This option is automatically invoked whenever the user goes off hook to receive or place a call.

Call Forward – Don't Answer

This feature allows all calls to be directed to a Primary Directory Number which does not answer within a predefined period of time to be forwarded to another number either within the same central office or in a different central office.

Call Forwarding Busy Line-All Calls

This feature allows all calls to a busy Primary Directory Number to be forwarded to another number either within the same central office or a different central office.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(1) Standard Features/Functions (Continued)

Call Forwarding Variable – All Calls

This feature allows all Primary Directory Number calls to be forwarded to another number either within the same central office or a different central office.

Call Hold

This feature allows the user to place a call on hold by depressing a button or dialing an access code.

Caller Identification Blocking – Per Call

This feature enables a Customer to control the disclosure of his/her name and/or directory number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator from public to private. “Public status” allows delivery of the name and/or directory number. “Private status” prevents delivery of the name and/or directory number. Per Call Blocking is provided at no charge.

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MASHELL TELECOM, INC.
d/b/a Rainier Connect or The Rainier Group

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(1) Standard Features/Functions (Continued)

Calling Line Identification

Calling Line Identification is provided on an incoming and outgoing basis.

- Incoming Calling Line Identification

This feature displays the call identification information and the calling party's directory number (including nonpublished and Nonlisted directory numbers) prior to the call being answered. Calling party's name is currently not available for ISDN services. Callers have the ability to inhibit the display of calling party information to the terminating number. Calling Line Identification is provided to the Primary Directory Number and to additional Directory Numbers. Calling Line Identification cannot just display to the Primary Directory Number when the number is shared.

- Outgoing Calling Line Identification

This feature provides a user who is originating a call with information about the called party and the facility or destination.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(1) Standard Features/Functions (Continued)

Flexible Calling Features

- Conference 3

This feature allows a user to establish a three-way conference. Six-way conferences are available at additional charges.

- Drop

This feature allows the user to drop the last party added to a conference call or to disconnect a two-party call.

- Transfer

This feature enables the user to transfer a call to a third party.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(1) Standard Features and Functions (Cont.)

Primary Directory Number (PDN)

The main Directory Number assigned to each terminal will be considered the Primary Directory Number of that terminal.

Ringin

Ringin begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

Speed Calling 10

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. A standard speed call list allows for up to ten preprogrammed numbers per terminal. Speed call lists with 30 members are available at additional charges.

(2) Optional Features and Functions

Additional Directory Number

An Additional Directory Number is any directory number that has not been assigned to a terminal.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(2) Optional Features/Functions (Continued)

Analog Call Appearance

The existence of a PDN from a Digital Subscriber Loop terminal appearing on an analog line.

Call Pickup

This feature allows a user to answer a call at another station, even when the user's station does not have a call appearance for the called Directory Number. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking – All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status can be deactivated by the Customer on a per call basis. Rates and charges are provided herein. Stations that share appearances of a restricted station are also restricted to avoid passing caller identification information.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(2) Optional Features/Functions (Continued)

CLASS Features

- Selective Call Acceptance

This feature allows a Customer to specify a special list of a maximum of 12 telephone numbers. When active, incoming calls placed to the Customer from telephone numbers on that list will automatically be accepted. All other calls will be rejected.

- Selective Call Forwarding

This feature allows a Customer to specify a special list of a maximum of 12 telephone numbers. When active, incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(2) Optional Features/Functions (Continued)

- Selective Call Rejection

This feature allows a Customer to specify a special list of a maximum of 12 telephone numbers. When active, any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

- Conference 6

This feature allows a user to establish a six-way conference.

- Group Intercom

This feature allows the user to establish a dedicated call to any other station that is a member of the same intercom group within the same central office. This is done by pressing the intercom key and dialing one or more digits. Special alerting, depending on CPE, is provided for incoming intercom calls.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(2) Optional Features/Functions (Continued)

- Intercom

This feature allows the user to establish a dedicated call to one other station within the same central office. This is done by pressing the intercom button. Special alerting, depending on CPE, is provided for an incoming intercom call.

- Ringling Options

Ringling options allow ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on shared directory numbers. The ringling options available on a per-station basis for shared directory numbers are as follows:

- Abbreviated Ringling

Ringling assigned to begin immediately for an incoming call and to stop ringling after "N" seconds.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Cont.)

1. Features and Functions (Cont.)

a. Voice Features (Cont.)

(2) Optional Features and Functions (Cont.)

- Delayed Ringing

Ringling assigned for an incoming call to be delayed for "N" seconds, however, the call appearance indicator or "status" lamp begins flashing immediately.

- No Ringing

This option can be assigned for a user who desires no ringling for an incoming call that terminates on a shared directory number.

- Shared Directory Number

This feature allows several terminals to share one or more Directory Numbers of existing PDNs or Additional Directory Numbers. All Shared Directory Numbers must be provisioned from the same serving central office. If more than five Shared Directory Numbers are assigned to a terminal, additional charges will apply. A Shared PDN or Shared Additional Directory Number can only appear once on a terminal.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

a. Voice Features (Continued)

(2) Optional Features/Functions (Continued)

- Speed Calling 30

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the Customer to change speed dialing calling lists directly from their terminal.

- Visual Message Waiting Indicator

This feature available on PDN's notifies of a message waiting by lighting a lamp on the Customer's phone. Messages may be retrieved by calling the message service center or by accessing a voice mail system. The feature is dependent on the serving ISDN equipped central office and the Customer's equipment.

b. Alternate Circuit Switched Voice Service/
Circuit Switched Data Service

Alternate Circuit Switched Voice/Circuit Switched Data Service provides the ability to originate and receive either Circuit Switched Voice calls or Circuit Switched Data calls over a single "B" Channel but not simultaneously. This arrangement is available where technology permits.

The feature applicable to Circuit Switching Service are also applicable to this service.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

c. B-Channel Circuit-Switched Data Features

(1) Standard Features and Functions

Call Forwarding Busy Line For Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another Customer-specified directory number. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned an access code that can be activated or deactivated by the user.

Call Forwarding Don't Answer For Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified directory number. This feature can either be assigned to the user on an active basis or it can be assigned an access code that can be activated or deactivated by the user.

Call Forwarding Variable-All Calls for Circuit-Switched Data

This feature allows circuit-switched data calls attempting to terminate a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by using an access code.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

d. D-Channel Packet-Switched Data Features

Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet Switched Data "D" Channel Service provides the ability to originate and receive x.25 packet data calls on an intraswitch basis. This arrangement provides a maximum throughput of 9.6 kbps. Each D Channel packet terminal will provide logical channel up to the technical capabilities of the serving central office. Multiple packet calls can be active simultaneously by a user on a single "D" channel. Up to eight data terminals can be supported per Basic Rates Interface. Service includes one data telephone number.

(1) Standard Features and Functions

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

d. D-Channel Packet-Switched Data Features (Cont.)

(1) Standard Features/Functions (Continued)

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per Digital Subscriber Loop.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per-call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

d. D-Channel Packet-Switched Data Features (Cont.)

(2) Optional Features and Functions

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select. Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Reverse Charging

This packet feature allows a user to assign billing to the called data telephone number on a per-call basis.

X.25 Reverse Charging Acceptance

This packet feature authorized transmission of incoming calls identified as Reverse Charge calls.

Incoming Calls Barred

An arrangement that prohibits a data terminal from terminating an incoming call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

d. D-Channel Packet-Switched Data Features (Cont.)

(2) Optional Features/Functions (Continued)

Outgoing Calls Barred

An arrangement that prohibits a data terminal from originating outgoing calls.

Closed User Groups

An arrangement that allows ISDN users to establish subnetworks of ISDN packet switching data users from which members can communicate with each other. The Closed User Group is established on a per line basis. The first member of a Closed User Group is included. Additional members are charged at the rate established in the rate schedule. Each data terminal in a Closed User Group can be arranged in one of the following modes:

- Closed User Group with Outgoing Access

The data terminal makes outgoing calls only.

- Closed User Groups with Incoming Access

The data terminal receives incoming calls only.

- Incoming Calls Barred Within a Closed User Group

The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

1. Features and Functions (Continued)

d. D-Channel Packet-Switched Data Features (Cont.)

(2) Optional Features/Functions (Continued)

- Outgoing Calls Barred Within a Closed User Group

The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.

- Unrestricted Access

The data terminal receives and makes both incoming and outgoing calls.

Fast Select

An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.

2. Transmission Specifications

The Standard Transmission parameters for an ISDN BRS Service line consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminate into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

3. Rates and Charges

a. Standard Package Description

The standard package includes a total of six call appearances, per terminal. The six call appearances will include one Primary Directory Number and five call appearances made up of the following:

- Maximum of four Additional Functional Call appearances of the Primary Directory Number (same number)
- Maximum of one Analog Call Appearance
- Maximum of five Shared Directory Numbers

Additional Directory Numbers or additional Shared Directory Numbers are available at rates and charges specified in Optional Features and Functions.

b. Standard Charges

Following are the monthly rate and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company Price List schedules.

Single Line ISDN Service Basic Rate Access includes a usage allowance of up to 200 hours per month of aggregate usage for circuit-switched voice and circuit-switched data. Usage in excess of the 200 hours in a monthly billing period will incur measured usage charges as specified below.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

3. Rates and Charges (Continued)

b. Standard Charges (Continued)

	<u>Nonrecur. Charges</u>	<u>Monthly Charges</u>
Basic Rate Access – Residence Including Standard Features/Functions	\$55.00	\$45.00
Basic Rate Access – Business Including Standard Features/Functions	\$55.00	\$45.00
Usage Charge – Per Minute [5]		\$00.01
Optional Features and Functions		
	<u>Nonrecur. Charges</u>	<u>Monthly Charges</u>
• Additional Directory Number, per DN	\$15.00	\$ 7.50
• Analog Call Appearance, per number	[1]	[3]
• Call Pickup, per number	[1]	N/A
• Caller Identification Blocking-All Calls per digital subscriber loop	[2] \$15.00	N/A

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

3. Rates and Charges (Continued)

c. Standard Charges (Continued)

CLASS Features	<u>Nonrecur. Charges</u>	<u>Monthly Charges</u>
• Selective Call Acceptance	[1]	\$3.00
• Selective Call Forwarding, per PDN	[1]	\$3.00
• Selective Call Rejection	[1]	\$3.00
• Conference 6	[1]	\$3.00
• Group Intercom	[1]	\$2.00
• Intercom	[1]	\$2.00
Ringing Options		
• Abbreviated Ringing	[1]	N/A
• Delayed Ringing	[1]	N/A
• No Ringing	[1]	N/A
• Shared Directory Number [4]	[1]	\$1.00

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

3. Rates and Charges (Continued)

b.	Standard Charges (Continued)	Nonrecur. <u>Charges</u>	Monthly <u>Charges</u>
•	Speed Calling 30, per terminal	[1]	\$2.00
•	Visual Message Waiting Indicator	[1]	N/A
•	X.25 Fast Select Acceptance, per number	[1]	N/A
•	X.25 Reverse Charging, per number	[1]	N/A
•	X.25 Reverse Charging Acceptance per number	[1]	N/A
•	Incoming Calls Barred	[1]	N/A
•	Outgoing Calls Barred	[1]	N/A
•	Closed User Groups	[1]	N/A
○	With Outgoing Access	[1]	N/A
•	With Incoming Access	[1]	N/A
•	Incoming Calls Barred	[1]	N/A
•	Outgoing Calls Barred	[1]	N/A
•	Unrestricted Access	[1]	N/A
•	Fast Select	[1]	N/A

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

3. Rates and Charges (Continued)

b. Standard Charges (Continued)

[1] See Sheet No. 307: On an initial installation of ISDN BRS, the standard Service package and any number of optional features will be installed for the Standard Service package nonrecurring charge only, with the following exception: Optional features with nonrecurring charges of more than \$10.00 are not included in this offer.

[2] Initial installation of Caller ID Blocking is at no charge to the Customer. Subsequent orders for this feature, on the same line, will be at the non-recurring rates from Sheet No. 307.

[3] Each Analog Call Appearance will be charged the appropriate line rate from the Price List.

[4] Five Shared Directory Numbers are allowed with the standard package.

[5] This charge represents the per minute charge billed on originating usage in excess of 200 minutes in a month.

[6] Example: A Customer who used 260,000 calls during the billing period would be billed \$0.0025 for the first 250,000 calls, per call, and \$0.001 for each call over 250,000 (i.e., \$0.001 times 10,000 calls).

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

3. Rates and Charges (Continued)

c. D-Channel Packet Usage Charges

Packet transport provides for the routing of data through the Public Packet Switching Network (PPSN) in both the originating and terminating directions. Usage charges are billed monthly based on the number of kilosegments transmitted through the PPSN for all types of access, and is rated on a per kilosegment basis. A segment consists of 64 octets of Customer data. For example, a packet of 128 octets will be billed as two segments.

Packet transport usage will be rounded up to the next whole kilosegment for each rate element within the billing period.

	<u>RATE</u>
• Usage, per kilosegment or fraction thereof	\$0.11
• Protocol Conversion, per kilosegment or fraction thereof	\$0.30

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

D. SINGLE LINE ISDN SERVICE (Continued)

3. Rates and Charges (Continued)

c. D-Channel Packet Usage Charges (Cont.)

A Transaction Initiation charge is defined as any action taken that leads to a call acceptance by the called party. A Transaction Initiation Charge will apply for each originating or terminating call connected to a network address. This charge does not apply for unsuccessful call attempts.

	<u>RATE PER CALL</u>
Transaction Initiation Charges	
• For the first 250,000 calls [6]	\$0.0025
• For calls in excess of the 1 st 250,000 [6]	\$0.0010

E. PRIMARY RATE SERVICE OFFERING

1. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbit/s, which is equivalent to a T1 facility. Each 64 kbit/s B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbit/s channel that is used to carry the control or signaling information.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

E. PRIMARY RATE SERVICE OFFERING (Continued)

2. Definitions

a. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry the circuit-switched voice and data, while the D-channel handles signaling information. The C-channel can control a maximum of 470 B-channels. The B-channels may be provisioned on the same facility as the C-channel or on other T1 facilities.

24B

This service configuration provides for 24 B-channels. The B-channels carry the circuit-switched voice and data information. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The Back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

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E. PRIMARY RATE SERVICE OFFERING (Continued)

2. Definitions (Continued)

b. Service Types

Call-By-Call PRS

Allows the Customer to configure the PRS B-channels to support inward and outward call flexibility determined by the traffic flow.

Dedicated PRS

Each B-channel is dedicated to inward, outward or 2-way traffic.

c. Usage

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRS.

d. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's directory number (including nonpublished and Nonlisted directory numbers) prior to the call being answered. Callers have the ability to inhibit the displays of calling party information to the terminating number.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

E. PRIMARY RATE SERVICE OFFERING (Continued)

2. Definitions (Cont.)

d. Standard Features (Cont.)

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRS Customers where technically feasible as determined by the Company.

Circuit-Switched Data

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call.

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

E. PRIMARY RATE SERVICE OFFERING (Continued)

2. Definitions (Continued)

e. Optional Features

Special Facilities Routing

Allows the Customer to specify alternate routing of Primary Rate ISDN service. These services are provided over such routes and facilities as the Company may elect. Special Facilities routing is involved when, in order to comply with requirements specified by the customer, the Company provides service which includes one or more of the following conditions:

- Diversity – Two or more services must be provided over not more than two different physical routes.
- Avoidance – A service must be provided on a route which avoids specified geographical locations.

3. Terms and Conditions

- a. PRS is provided subject to the availability of central office facilities.
- b. Each PRS consists of one T1 facility and one Service Configuration. A Customer may request more than one PRS per premises.
- c. Terms and Conditions, and Rates and Charges, as described for PRS, are in addition to the regular rates and charges for the service with which PRS is associated.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

E. PRIMARY RATE SERVICE OFFERING (Continued)

3. Terms and Conditions (Continued)

- d. Some services are not available and/or compatible with PRS.
- e. Customers subscribing to Special Facilities Routing – Diversity must also subscribe to additional PRS facilities and trunk connections for the secondary route.
- f. The PRS facility may be provided from a foreign central office outline in the ISDN Price List Schedule of the Company at the DS1 Transport Mileage rates. Associated charges will be applied to the PRS facility.
- g. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their Customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
- h. PRS Customers must subscribe to a minimum of one 23B+D Service Configuration.

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MASHELL TELECOM, INC.
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

E. PRIMARY RATE SERVICE OFFERING (Cont.)

4. Rates and Charges

PRS will be provided at the rates and charges listed:

a.	Transport	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
	<ul style="list-style-type: none">Stand alone T1 facility, per 24 channel facility [1]	ICB	ICB
b.	Service Configuration		
	<ul style="list-style-type: none">23B+D	ICB	ICB
	<ul style="list-style-type: none">24B	ICB	ICB
	<ul style="list-style-type: none">23B + Back-up D	ICB	ICB
c.	ISDN Trunk Connection, per B-Channel		
	<ul style="list-style-type: none">Call-By-Call	ICB	ICB
	<ul style="list-style-type: none">Dedicated	ICB	ICB
	<ul style="list-style-type: none">In-ward	ICB	ICB
	<ul style="list-style-type: none">Outward	ICB	ICB
	<ul style="list-style-type: none">2-Way	ICB	ICB
d.	Optional Features		
	<ul style="list-style-type: none">Diversity	ICB	ICB
	<ul style="list-style-type: none">Avoidance	ICB	ICB

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

E. PRIMARY RATE SERVICE OFFERING (Continued)

4. Rates and Charges (Continued)

f. Nonrecurring change charges apply as follows:

- All misc. changes or rearrangements facilities, per facility \$50.00

[1] One Service Configuration is required for each T1 facility.

F. INDIVIDUAL CASE ISDN

1. General

- a. Customers requiring ISDN features not offered by the Price List will be considered on an individual case basis. Customers who want to migrate to Single Line ISDN Service or Primary Rate Service, can do so without any penalties. However, this will result in changes to the existing service based on different technical standards and features.
- b. Network Access Registers are required to provide connections with other switching arrangements and the exchange and toll network, and are subject to charges.
- c. The contract period offered will be negotiable between the Company and the Customer.

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PRICE LIST NO. 4

MASHELL TELECOM, INC.
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ALARM SERVICE

A. GENERAL

Alarm Service is available where Company equipment, facilities, and operating conditions permit.

B. DEFINITIONS

1. Alarm Service – The term “Alarm Service” means a service which allows the Customer to have one predetermined number dialed upon happening of certain events as programmed by Customer using Customer Provided Equipment attached to the circuit provided by the Company for the Alarm Service. This is a dedicated service which accesses the public switched telecommunications network only for the purpose of dialing the one predetermined number upon the happening of an alarm as set by the Customer.

C. RATES AND CHARGES

	<u>Recurring Monthly Rate</u>	<u>Nonrecurring Rate</u>
Alarm Service	\$20.00	\$100.00

D. CONDITIONS

1. Alarm Service is provided to the Customer through the provision of an access line contained in the Company’s normal trunk arrangements. It is provided at the DSO level. Alarm Service is subject to interruptions to the same extent that other service is interrupted. Customer accepts all risks of interrupted service. It is up to the Customer to determine if Customer desires routing or redundant facilities, if such routing or facilities are available from the Company.

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MASHELL TELECOM, INC.
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ALARM SERVICE (Continued)

D. CONDITIONS (Continued)

2. Customer has the responsibility for the compatibility between the facility provided by the Company and the equipment used by the Customer to provide the alarm signal.
3. General Rules and Regulations found in this Price List are applicable to the provision of Alarm Service.
4. Alarm equipment may be connected to Company facilities only through Alarm Service ordered under this Schedule.
5. Alarm Service does not include a directory listing.
6. Where the Customer is not the owner of the premises in which the Alarm Service access line is to be installed, the Customer is responsible, at its sole expense, for obtaining for the Company the legal right, in form and substance satisfactory to the Company, to install its facilities and equipment on the premises. The Customer shall indemnify and hold the Company harmless from and against any and all claims (including, but not limited to, reasonable attorney's fees incurred in connection with any such claim) by the premise owner or any third party arising, in whole or in part, from the Customer's or the Company's installation and maintenance of its respective facilities on the premises to which the Alarm Service is furnished pursuant to this Schedule, except to the extent such claim arises from the Company's gross negligence or willful misconduct.

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MASHELL TELECOM, INC.
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ALARM SERVICE (Continued)

D. CONDITIONS (Continued)

7. The Company, and its directors, officers, employees and agents, shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation or other entity, including, but not limited to the Customer, for any loss or damage caused by any act or omission of the Company, its directors, employees and agents, in the design, development, installation, testing, maintenance, supervision, repair, replacement, operation or provision of Alarm Service, other than an act or omission constituting gross negligence or wanton misconduct.
8. The Company's liability to any person, corporation or other entity, including, but not limited to the Customer, for any loss or damage shall not exceed an amount equal to the prorated portion of the Company's applicable rates for Alarm Service provided by the Company to the Customer for the time such interruption to service continues after notice by the Customer to the Company. In no event shall the Company, or its directors, officers, employees and agents, be liable for any direct, indirect or consequential damages, including, but not limited to, lost profits.
9. The Company, and its directors, officers, employees and agents, shall not be liable or responsible for any damage, direct or indirect, suffered by the Customer or any other person or entity when such damage is attributable, in whole or in part, to the equipment attached by the Customer or other person or entity to the Company's facilities or for failure or interruption in any facilities or services provided by any person or entity other than the Company.
10. The rates for Alarm Service, and the components thereof, that are provided under this Price List have been established expressly in reliance on this limitation of liability.

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ALARM SERVICE (Continued)

D. CONDITIONS (Continued)

11. The provision of Alarm Service does not constitute a form of insurance against loss in any way. Customers is responsible for obtaining insurance to protect against loss of property or injury to person from commercial insurance providers. Nothing in this Schedule shall be interpreted or construed or regarded, either expressly or impliedly, as being for the benefit of, or creating any Company obligations toward, any person or entity.
12. The Multi-Line Business Subscriber Line Charge is applicable to all Alarm Service lines.

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MASHELL TELECOM, INC.
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MISCELLANOUS SWITCHED DIGITAL SERVICE OFFERINGS

A. GENERAL

The following service is available to business customers where Company equipment, facilities, and operating conditions permit.

B. DESCRIPTION

Digital Switched Service (DSS) provides digital exchange service for Private Branch Exchange (PBX) customers. Digital Switched Service includes a DSS facility, common equipment, and local exchange switching for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels that may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

C. DEFINITIONS

Advanced Trunks

1. In-Only Trunk with Direct-Inward-Dialing (DID)

In-only trunk with DID feature. Requires DID trunk circuit termination.

2. Out-Only Trunk with Answer Supervision

Out-only trunk with answer supervision feature. This feature passes answer back, signaling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

3. Two-Way Trunk with DID and Answer Supervision

Two-way trunk with DID and answer supervision features. Requires a DID trunk circuit termination.

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MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

C. DEFINITIONS (CONT.)

Advanced Trunks (Cont.)

4. Two-Way Data Trunk with DID

Two-way data trunk with DID at a transmission speed of 56 kbit/s. Requires a DID trunk circuit termination and hunting.

Basic Trunks

1. In-Only Trunk

One-way trunk that only allows traffic from the central office switch to be transmitted to the PBX.

2. Out-Only Trunk

One-way trunk that only allows traffic originating in the PBX to be transmitted to the central office switch.

3. Two-Way Trunk

Trunk which allows for the traffic to be transmitted from either the central office or the PBX.

Fiber Optic Facility

The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's central office and the customer's premises where facilities and conditions permit.

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MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

D. TERMS & CONDITIONS

1. DSS is provided subject to the availability of central office facilities.
2. The type of DSS facility installed will be determined by the Company. A fiber optic facility will be engineered where facilities and conditions permit if requested by the customers.
3. Each DSS facility enables the customer to add up to a maximum of 24 trunks per DSS facility. The customer is billed for the actual number and types of trunks in service on each DSS facility.
4. Rates and charges apply for Direct-Inward-Dialing (DID) Service, as specified on Sheet 88.3.
5. Terms, conditions, rates and charges, as described elsewhere in this Price List, apply as appropriate.
6. The minimum service period for this service is one year.
7. Customers are required to provide muxing/demuxing at the customer premise, for trunks riding the DSS facility, if appropriate.
8. DSS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, and inter-exchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these providers.
9. The DSS facility and common equipment⁵ for all advance trunks may be provisioned on an existing DS3 facility.

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MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

E. RATES & CHARGES

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>
1. DSS Facility and Common Equipment		
a. Stand alone DSS facility and Common Equipment, per 24 Channel facility		
- All advanced, basic, or Combination of basic and Advance trunks.	\$1299.95	\$325.00
b. Basic Trunks/Advanced Trunks		
- In Only, Out Only, or Two Way per trunk	N/A	\$25.00

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MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

E. RATES & CHARGES (CONT)

2. Nonrecurring change charges apply as follows:

**NONRECURRING
CHARGE**

- | | | |
|----|---|----------------|
| a. | DSS Facility and Common Equipment
change charge | |
| | - Change system from all basic/combination
channels to all advance or vice versa | ICB |
| b. | Trunk Change Charges | |
| | - All miscellaneous changes or rearrangements,
Of DSS trunks, per DS0 | \$50.00 |

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